Methodology
Survey Overview and Methodology

- Telephone survey of 6,600 randomly-selected employed residents of COG region (95% ± 1.2%)
- Results expanded to regional population of workers
- Also weighted to adjust sample for ethnicity
- Survey included 600 respondents who live in Arlington County and 500+ who work in the County
SOC Survey Topics

Continued Tracking Questions

- Current and past commute patterns
- Telecommuting experience
- Awareness/access to transit, HOV, P&R
- Mass marketing awareness and influence
- Awareness of CC, regional and local commute services
- Employer commute assistance

New Sections for 2010

- Personal / social benefits of ridesharing
- Quality of life and satisfaction
Arlington Analysis

- Examine Arlington results for 2010
- Compare selected results to previous SOC surveys
- Compare Arlington to regional trends and other local jurisdictions
- Compare results for respondents who live in Arlington to results for respondents who work in Arlington
Commute Patterns
Four in Ten Arlington Residents Work in DC

A third of Arlington residents work in Arlington and 16% work in another Virginia jurisdiction.

Q3 In what county (or independent City) do you work?
73% of Respondents who Work in Arlington Live in Arlington or Another Virginia Jurisdiction

22% of Arlington workers live in Arlington and 20% work in Maryland.

Q2 In what county (or independent City) do you live now?
Only 54% of Arlington Residents’ Weekly Commute Trips are Made by Driving Alone

Residents make nearly three in ten weekly commute trips by transit and 8% by bike / walk. Telework and compressed schedules eliminate 6% of weekly work trips.

Q15. Now thinking about LAST week, how did you get to work each day. ..
Both Arlington Residents and Arlington Workers Drive Alone Less than the Regional Average

Arlington residents and workers use transit more than the regional average. Residents bike/walk more. Workers CP/VP more.

Q15. Now thinking about LAST week, how did you get to work each day. ..
Mode 2001 to 2010 – Live in Arlington

Drive alone trips dropped from 63% in 2001 to 54% in 2010. Transit and TW gained mode share since 2001. Carpool/vanpool and bike/walk have remained stable.

Q15. Now thinking about LAST week, how did you get to work each day. ..
Mode 2001 to 2010 – Work in Arlington

Drive alone trips dropped from 59% in 2001 to 55% in 2010. Transit increased from 23% to 27% since 2001. Carpool/vanpool, TW / CWS, and bike/walk are unchanged.
44% of Arlington Residents who Work in DC Ride a Train or Bus to Work

Drive alone rate is much lower and train use is much higher for residents who work in DC than for those who work in MD or VA.

Q15. Now thinking about LAST week, how did you get to work each day.

Q3 In what county (or independent City) do you work?
Mode Use was Related to Number of Household Vehicles

Arlington residents with 1 household vehicle drove alone less and used transit more than did residents with 2 or more vehicles.

Q15. Now thinking about LAST week, how did you get to work each day. ..
Q113 In total, how many motor vehicles, in working condition, including automobiles, trucks, vans, and highway motorcycles are owned or leased by members of your household?
Summary

Both Arlington residents and Arlington workers drive alone to work much less than do all regional commuters and are more likely to travel by train.

Commuters who work in Arlington carpool or vanpool more than do all regional commuters.

The drive alone mode share for Arlington residents appears to have decreased since 2001.

The drive alone mode split of Arlington workers was stable between 2001 and 2007, but dropped between 2007 and 2010.
Arlington Residents Commute 8.2 miles - Half the Average Regional Distance

71% of residents travel less than 10 miles one-way. Commuters who work in Arlington travel about the regional average of 16.3 miles one-way.

Q17 How long is your typical daily commute one way? How many miles?
But Residents’ 27 Min. Travel Time is not Proportionately Less than Regional Average

The average commute time in 2010 was 36 minutes. Respondents who worked in Arlington traveled farther – 41 minutes one-way.

Q17 How long is your typical daily commute one way? How many minutes?
Residents who Drove Alone or Rode a Train to Work Traveled Slightly Farther than the Average for All Residents

- Drive alone: 8.8 miles
- Train: 8.6 miles
- Carpool/vanpool: 8.3 miles
- Average - all modes: 8.2 miles
- Bus: 5.3 miles
- Bike/walk: 2.0 miles

Q17  How long is your typical daily commute one way?  How many miles
Commute Mode Changes
A Third of Regional Alt Mode Users Had Used their Current Alt Mode Less than 3 Years

Arlington respondents were more likely to be recent alt mode converts – 44% of Arlington residents and 46% of Arlington workers who used alt modes started within the past 3 years.

Average Duration
Region: 83 months
Live in Arlington: 78 months
Work in Arlington: 74 months

Q18 How long have you been using <MODE Q15> to get to work?
30% of Residents and 45% of Arlington Workers who Started Alt Modes in Past 2 Years Drove Alone Before Starting their Current Mode

**Previous modes**

- Drive alone: 30% (Live in Arlington) vs. 45% (Work in Arlington)
- Transit: 33% (Live in Arlington) vs. 30% (Work in Arlington)
- CP/VP: 7% (Live in Arlington) vs. 5% (Work in Arlington)
- Bike / walk: 7% (Live in Arlington) vs. 5% (Work in Arlington)
- Always used: 23% (Live in Arlington) vs. 15% (Work in Arlington)

**Alt mode users shifted from another alt mode**
- Residents – 47%
- Workers – 40%

Q19a – Before starting to <RECENT MODE> to work, what type or types of transportation did you use to get to work?
In the Past Two Years, 37% of Arlington Residents and 38% of Arlington Workers Tried a New Alt Mode - Most Tried Metrorail or Bus

Used / tried any alternative mode:
- All region – 23%
- Live in Arlington – 37%
- Work in Arlington – 38%

Q19a – Before starting to <RECENT MODE> to work, what type or types of transportation did you use to get to work?
20% of Residents Who Use Alt Modes Started When they Changed Jobs / Work Hours; 12% Wanted to Save Money

**Commute Related Reasons**
- Save money: 12%
- Parking issue: 10%
- Save time: 9%
- Avoid congestion: 4%
- Found carpool partner: 4%
- Tired of driving: 3%
- Didn't like previous mode: 2%

**Personal Circumstances Reasons**
- Changed jobs/work hours: 20%
- No vehicle available: 15%
- Moved to new residence: 14%
- Close to work/pick-up location: 8%
- Weather: 5%
- Employer / worksite moved: 3%

Q20 – What were the reasons you began using this <MODE>?
Arlington Residents’ Reasons for Using Alt Modes were Similar to those of DC and Alexandria Residents, but Different from Fairfax Residents’

<table>
<thead>
<tr>
<th>Reason</th>
<th>Arlington</th>
<th>District of Columbia</th>
<th>Alexandria</th>
<th>Fairfax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Save money</td>
<td>12%</td>
<td>16%</td>
<td>9%</td>
<td>23%</td>
</tr>
<tr>
<td>Parking issue</td>
<td>11%</td>
<td>6%</td>
<td>11%</td>
<td>3%</td>
</tr>
<tr>
<td>Save time</td>
<td>9%</td>
<td>9%</td>
<td>9%</td>
<td>16%</td>
</tr>
<tr>
<td>Avoid congestion</td>
<td>4%</td>
<td>2%</td>
<td>10%</td>
<td>0%</td>
</tr>
<tr>
<td>Tired of driving</td>
<td>3%</td>
<td>4%</td>
<td>4%</td>
<td>9%</td>
</tr>
<tr>
<td>Changed jobs/work hours</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>No vehicle available</td>
<td>15%</td>
<td>10%</td>
<td>9%</td>
<td>15%</td>
</tr>
</tbody>
</table>

Fairfax residents much more likely to start using alt modes to save money. Arlington residents less likely to have a car and more likely to have parking issues.

Q20 – What were the reasons you began using this <MODE>?
Q2  In what county (or independent City) do you live now?
23% of Residents Who Tried Alt Modes Did So Because they Didn’t have a Vehicle; 16% Cited Weather, and 10% Wanted to Get Exercise

Q26 – What prompted you to use or try this type of transportation?
Summary

Alternative modes continue to attract new users - 37% of Arlington residents and 38% of Arlington workers used or tried a new alternative mode for commuting in the past two years.

Commuters who used alt modes did so primarily to save time, save money, because they changed jobs or work hours, moved to a new residence, or because they did not have a vehicle available for commuting.

Trial alt mode users cited some similar reasons for trying a new mode, but were more likely to mention weather, get exercise, and emergency use – suggesting a short-term or occasional need.
Telework Experience
Telework has Grown Substantially Since 2004

The share of commuters who telework has doubled in the region since 2004 – Arlington respondents telework at about the regional rate.

Q13  Now I want to ask you about telecommuting, also called teleworking. For purposes of this survey, “telecommuters” are defined as “wage and salary employees who at least occasionally work at home or at a telework or satellite center during an entire work day, instead of traveling to their regular work place.” Based on this definition, are you a telecommuter?
38% of Arlington Residents Who Telework and 33% of Arlington Worker who Telework Use this Option 1+ Day per Week

Q14 How often do you usually telecommute?

- Live in Arlington – 38%
- Work in Arlington – 33%

Average TW frequency (days / week)

Region
1.3
Live in Arlington
1.1
Work in Arlington
0.9

Live in Arlington n = 154
Work in Arlington n = 124
58% of Arlington Workers Said Employer Allows Telework – Slightly Above Regional Average (54%)

Arlington workers also are more likely to have formal telework arrangements than are Arlington residents or all regional workers.

Q13a Does your employer have a formal telecommuting program at your workplace or do you telecommute under an informal arrangement between you and your supervisor?

14d Does your employer have a formal telecommuting program at your workplace or permit employees to telecommute under an informal arrangement with the supervisor?
Formal Telework has Grown as Share of Total Telework Among Arlington Employers

In 2010, formal telework opportunities accounted for more than half of all telework arrangements reported by respondents who worked in Arlington.

Q13a Does your employer have a formal telecommuting program at your workplace or do you telecommute under an informal arrangement between you and your supervisor?

14d Does your employer have a formal telecommuting program at your workplace or permit employees to telecommute under an informal arrangement with the supervisor?
Non-teleworkers’ Interest in Telework was Similar, Regardless of their Current Availability of Telework

73% of respondents who worked at organizations that did not permit telework had jobs that were not compatible with telework, suggesting organizations without telework program were responding to the realities of the workforce.

Q13a Does your employer have a formal telecommuting program at your workplace or do you telecommute under an informal arrangement between you and your supervisor?

14d Does your employer have a formal telecommuting program at your workplace or permit employees to telecommute under an informal arrangement with the supervisor?
71% of Arlington Workers who Telework Learned about Telework from Their Employers

Q42  How did you find out about telecommuting?
Q43  Did you receive any information about telecommuting from Commuter Connections or from the Telework Resource Center at the Council of Governments?

Live in Arlington  
154

Work in Arlington  
124
Potential for Many New Teleworkers at Arlington Worksites

Two in ten Arlington residents and a similar share of Arlington workers have job responsibilities that could be performed through telework and would like to telework. About two-thirds of interested workers would like to telework “regularly” and one-third would like to telework “occasionally.”

Q14e Would your job responsibilities allow you to work at a location other than your main work place at least occasionally?
Q14f Would you be interested in telecommuting on an occasional or regular basis?
Summary

26% of Arlington residents and 27% of Arlington workers telework – similar to the regional average (25%)

The share of Arlington residents and Arlington workers has doubled since 2004.

Potential still exists for an additional teleworkers – 22% of Arlington residents and 21% of Arlington workers have telework-compatible jobs and would telework if given the opportunity.

The share of TW performed under formal programs now equals informal TW arrangements.
Travel Facilities
90% of Arlington residents said they live less than ½ mile from a bus stop and 96% live less than 1 mile away. Train station access is less convenient; about 35% live less than 1 mile from a train station.

Q44a About how far from your home is the nearest bus stop?
Q44b How far from your home is the nearest train station?
Transit access is less convenient for respondents who worked in Arlington. 62% live less than ½ mile from a bus stop and 75% live less than 1 mile away. About 18% live less than 1 mile from a train station.

Q44a About how far from your home is the nearest bus stop?
Q44b How far from your home is the nearest train station?
More than Half of Arlington Workers Said there is an HOV Lane Along their Route to Work

Nearly half of Arlington workers who have access to HOV lanes use the lanes. Respondents who used the lanes saved an average of 24 minutes per one-way commute.

Q46 Is there a special HOV (High Occupancy Vehicle) lane that can be used only by carpools, vanpools and buses along your route to work?
Q47 Do you ever use the HOV lane to get to or from work?
23% of Arlington Workers and 20% of Arlington Residents Who Don’t Rideshare would Consider Ridesharing to Use HOT Lanes for Free

Commuters who are not carpooling or vanpooling were asked how likely they would be to try one of these modes if carpools/vanpools traveled for free or a reduced rate on High Occupancy Toll (HOT) lanes.

Q51a Several jurisdictions in the Washington region are building or considering building toll roads. If you could use one of these roads for your trip to work and carpools and vanpools traveled for free or for a reduced toll, how likely would you be to start carpooling or vanpooling to use these roads?
73% of Arlington Workers who Rideshare and 59% of Arlington Residents would Register their CP/VP to Use HOT Lanes for Free

Commuters who carpool/vanpool to work were asked how likely they would be to register their carpool/vanpool if registered carpools/vanpools traveled for free or a reduced rate on High Occupancy Toll (HOT) lanes.

Q51b Several jurisdictions in the Washington region are building or considering building toll roads. If you could use one of these roads for your trip to work and carpools and vanpools that registered with a regional commute organization could use these roads for free or for a reduced toll, how likely would you be to register your carpool or vanpool?
Summary

Arlington residents have excellent access to transit – 90% live less than ½ mile from a bus stop.

Transit access is less convenient for Arlington workers – 62% live less than ½ mile from a bus stop.

54% of Arlington workers said an HOV lane was availability along their route to work and 24% used the lanes – HOV users saved 24 minutes one-way to work.

Free use of HOT lanes would encourage some commuters to carpool/ vanpool – 23% of Arlington workers who don’t rideshare now would be likely to start ridesharing to use HOT lanes at a discount.
Commute Ease and Satisfaction
50% of Respondents who Lived in Arlington were Satisfied with Transportation in the Region

Respondents who worked in Arlington and regional commuters overall gave lower marks; 41% of Arlington workers and 38% of regional workers rated their satisfaction as a 4 or 5.

Q106 - How satisfied are you with the transportation system in the Washington metropolitan region?
71% of Respondents who Lived in Arlington were Satisfied with their Commute

Respondents who worked in Arlington gave lower marks; 56% rated their satisfaction as a 4 or 5.

Q56m - Overall, how satisfied are you with your trip to work?
Arlington Residents Reported Higher Commute Satisfaction than Did Most Regional Commuters

Q56m - Overall, how satisfied are you with your trip to work?
Q2  In what county (or independent City) do you live now?
A Quarter of Arlington Residents Said their Commute is More Difficult than a Year Ago, While 10% Have an Easier Commute

Results were similar for respondents who worked in Arlington and for all regional commuters.

Q57 – Would you say your commute is easier, more difficult, or about the same now as it was one year ago?
Most Respondents who Had More Difficult Commutes Said the Route was More Congested

Congestion was a particular issue for Arlington workers. Arlington residents were more concerned with construction along the route and crowded trains / buses.

Q59 In what way is your commute more difficult?
Respondents who Had **Easier** Commutes Said the Distance is Shorter, the Time Faster, or the Route Less Congested

Respondents who worked in Arlington noted that construction along the route had ended or that they started riding transit.

Q58 In what way is your commute easier?
Some Arlington Residents Improved their Commute by Moving or Changing Jobs

40% who moved their home or work locations reported an easier commute compared to 4% who didn’t move.

22% of residents who moved considered commute-related factors in making their decisions to move and 27% of these commuters said commute factors were more important than other factors.

Q57 – Would you say your commute is easier, more difficult, or about the same now as it was one year ago?
Q60  Have you changed your work or home location in the last year?

Made home or work change  n = 97
No change  n = 440
Personal / Social Benefits of Rideshare

- What **personal benefits** do you believe people receive from using [carpool, vanpool, bus, or train]?
- What impact or **benefits does a community or region** receive when people use these types of transportation?

Personal health  Economics  Congestion  Sustainability
90% of Arlington Residents and 93% of Arlington Workers Cite Personal Benefits of Ridesharing

Q56f  What personal benefits do you think people who rideshare receive from using these types of transportation?

![Bar chart showing personal benefits of ridesharing for residents and workers in Arlington.](chart)

- **Save money/save gas**: 57% (Live in Arlington), 50% (Work in Arlington)
- **Help environment**: 21% (Live in Arlington), 16% (Work in Arlington)
- **Use time productively**: 20% (Live in Arlington), 17% (Work in Arlington)
- **Avoid stress**: 22% (Live in Arlington), 15% (Work in Arlington)
- **Have companionship**: 9% (Live in Arlington), 12% (Work in Arlington)
- **Use HOV lane**: 9% (Live in Arlington), 6% (Work in Arlington)
- **Reduce greenhouse gases**: 3% (Live in Arlington), 6% (Work in Arlington)
- **Reduce wear & tear on car**: 10% (Live in Arlington), 6% (Work in Arlington)
- **No need for car**: 7% (Live in Arlington), 6% (Work in Arlington)
- **Arrange on time**: 4% (Live in Arlington), 6% (Work in Arlington)
- **Less traffic**: 5% (Live in Arlington), 4% (Work in Arlington)
- **Save time**: 10% (Live in Arlington), 4% (Work in Arlington)
Respondents also Cited **Societal Benefits of Ridesharing**

About seven in ten Arlington respondents said that use of alternative modes could reduce traffic or congestion and half said it could reduce pollution or reduce greenhouse gases.

- **Less traffic, less congestion**: 69% (Live in Arlington) - 73% (Work in Arlington)
- **Reduce pollution**: 55% (Live in Arlington) - 50% (Work in Arlington)
- **Reduce greenhouse gases**: 13% (Live in Arlington) - 13% (Work in Arlington)
- **Save energy**: 6% (Live in Arlington) - 5% (Work in Arlington)
- **Less wear & tear on roads**: 6% (Live in Arlington) - 6% (Work in Arlington)
- **Reduce government costs**: 5% (Live in Arlington) - 5% (Work in Arlington)
- **Less stress, less road rage**: 5% (Live in Arlington) - 4% (Work in Arlington)
- **Reduce accidents, improve safety**: 3% (Live in Arlington) - 5% (Work in Arlington)

Q56g  What impact or benefit does a community or region receive when people use these types of transportation?
Arlington residents reported higher satisfaction with the regional transportation system (50%) than did commuters region-wide (38%).

71% of Arlington residents were satisfied with their commute - higher than the 63% regional percentage and higher than for all residents except DC residents.

Commuters who worked in Arlington were less satisfied – 56% rated their commute a 4 or 5.

Arlington commuters were about as likely as were commuters region-wide to report a more difficult commute than last year; 25% of regional respondents, 27% of Arlington resident commuters, and 27% of commuters who work in Arlington gave this response.
Ads / Awareness
64% of Arlington Residents and 64% of Arlington Workers Recall Commute Ads in the Past Year – 46% Could Cite Specific Message

58% of Arlington residents who recalled ads could name the sponsor – 27% named WMATA, 22% named ACCS, and 7% cited Commuter Connections or COG. Among Arlington workers, 50% could name source and 9% named ACCS.

Q61 Have you heard, seen, or read any advertising about commuting in the past year?
Most Arlington Residents Cited General Rideshare Messages / Alt Mode Benefit Messages

**General Rideshare Messages**
- Use bus/train: 17%
- Help environment: 9%
- Save money: 5%
- Carpool/vanpool: 4%
- Reduces traffic: 3%
- Saves time: 1%

**Commute Services Messages**
- Call for CP/VP info: 9%
- Guaranteed Ride Home: 4%
- New trains/buses coming: 5%
- Way to Go, Car Free Diet: 6%
- Regional commute services available: 4%
- Contact Commuter Connections: 3%
- HOV lanes, HOT lanes: 3%
- Bicycle message: 3%

Q62 What messages do you recall from this advertising

Live in Arlington
n = 602
Summary

Two-thirds of Arlington respondents remembered hearing or seeing commute ads in the past year.

About four in ten respondents in each group could name a specific message they remembered – 6% named Way to Go or Car Free Diet.

Nearly a quarter of Arlington residents who recalled ads named ACCS as the ad sponsor.

Arlington respondents who heard or saw ads were more likely than were all regional commuters to make a commute change hearing or seeing the ads; 14% of Arlington residents who were receptive to the ads tried an alt mode for commuting, compared with 4% of commuters region-wide.
Regional and Local Commute Services
Awareness of Regional Commute Information Resources Increased Between 2004 and 2010

In 2010, 72% of Arlington residents said there was a telephone number or web site for commute information, much higher than the 45% who knew of these resources in 2004. Awareness also grew among respondents who worked in Arlington.

Q81  Is there a phone number or website you can use to obtain information on ridesharing, public transportation, HOV lanes, and telecommuting in the Washington region?
Awareness of Commute Info Resource

30% of Arlington residents could name a specific number or website to obtain commute information. 9% of residents named ACCS, commuterdirect.com, or commuterpage.com.

34% of Arlington workers could name a commute info resource.

Q81 Is there a phone number or website you can use to obtain information on ridesharing, public transportation, HOV lanes, and telecommuting in the Washington region? What is it?
63% of Arlington Residents and 70% of Arlington Workers Knew of Commuter Connections

About six in ten Arlington resident commuters knew that CC offered either general rideshare information or help finding a carpool or vanpool partner. Awareness of ridematching services was higher among Arlington workers – 68% knew CC offered one of these services.

Q88 What services does Commuter Connections provide?

- Rideshare/CP/VP info
  - All region: 30%
  - Live in Arlington: 30%
  - Work in Arlington: 31%
- Help finding CP/VP partners
  - All region: 30%
  - Live in Arlington: 30%
  - Work in Arlington: 38%
- Guaranteed Ride Home
  - All region: 26%
  - Live in Arlington: 22%
  - Work in Arlington: 25%
- Transit information
  - All region: 9%
  - Live in Arlington: 11%
  - Work in Arlington: 9%

Region
n = 6,629

Live in Arlington
n = 602

Work in Arlington
n = 551
44% of Targeted Commuters Knew ACCS

Arlington residents were more familiar with ACCS than were Arlington workers; 49% of residents knew ACCS or the Commuter Store, compared with 38% of Arlington workers.

Prince William (PRTC/Omni Match) - 53%
TransIT Services of Frederick Co - 51%
Arlington Co Commuter Services - 44%
Loudoun Co Office of Transportation - 40%
Tri-County Council (Southern MD) - 37%
RideSmart (Prince George’s) - 20%
Montgomery Co Commuter Services - 19%
Alexandria Rideshare - 13%
Fairfax RideSources - 10%

Q88d Have you heard of an organization or service called <PROGRAM NAME>?
ACCS Also Was Among the Most Used Local Commute Services Programs

- Prince William (PRTC/Omni Match) 20%
- TransIT Services of Frederick Co 18%
- Arlington Co Commuter Services 21%
- Loudoun Co Office of Transportation 28%
- Tri-County Council (Southern MD) 11%
- RideSmart (Prince Georges) 2%
- Montgomery Co Commuter Services 13%
- Alexandria Rideshare 9%
- Fairfax RideSources 2%

Q88e Have you contacted <PROGRAM> in the past year or visited a website sponsored by this organization?
More than 7 in 10 Arlington respondents knew of a regional transportation info number – 30% of these commuters could name a specific number of website.

9% of Arlington residents named ACCS as a source of commute information.

49% of Arlington residents and 38% of Arlington workers had heard of ACCS/The Commuter Store.

Awareness of ACCS among its target audience was higher than for most other local commute agencies in the region.
Employer Services
77% of Arlington Workers had Access to Commute Services at Work, About the Same Percentage as Noted in 2004.

This was higher than the 71% of Arlington residents who said their employers offer one or more commute incentive or support services at their worksites and higher than the regional average of 61%.

Q89 Next please tell me if your employer makes any of the following commute services or benefits available to you and, if they are available, have you used them. How about…. ,?
95% of Federal Agency Employees in Arlington had Access to Commute Services

Availability of commute services at Arlington worksites is similar to the for the region for Federal agency and non-profit organization workers. But private sector and state/local agency workers in Arlington have much greater access to services than do their counterparts region-wide.

Q89 Next please tell me if your employer makes any of the following commute services or benefits available to you and, if they are available, have you used them. How about…. ,?
Access to Commute Services Increased with Increasing Employer Size

The pattern was consistent for both the region overall and for Arlington worksites, except that services were more commonly available at mid-sized employers in Arlington than region-wide.

Q89 Next please tell me if your employer makes any of the following commute services or benefits available to you and, if they are available, have you used them. How about.... ,?
68% of Arlington Workers had Access to a Transit/Vanpool Subsidy

By contrast, only 45% of employees region-wide had this benefit. Arlington workers also had greater access to commute option information and services for bicyclists and walkers.

Q89 Next please tell me if your employer makes any of the following commute services or benefits available to you and, if they are available, have you used them. How about…. ,?
57% of Arlington Workers who Had Commute Services had Used Them

The most widely used employer service also was transit / vanpool subsidies, used by 54% of respondents who said they were available. A third (37%) of Arlington workers who had access to transportation information had used this service.

Q89  Next please tell me if your employer makes any of the following commute services or benefits available to you and, if they are available, have you used them. How about…. ,?
Arlington Workers with Commute Services Available Drive Alone Less (51%) than do Employees without these Services (71%)

Respondents whose employers provided commute services are more than twice as likely to use a train to get to work as are respondents who don’t have commute services.

Q89 Next please tell me if your employer makes any of the following commute services or benefits available to you and, if they are available, have you used them. How about…. ,?
Only 47% of Arlington Workers had Free Parking Available at Work, Compared with 65% of Workers Region-wide

Q90 Does your employer makes free on-site parking available to all employees at your worksite?

All Region  n = 5,819
Work in Arlington  n = 483
Arlington Workers with No Free Parking Make 41% of Commute Trips by Driving Alone, Compared with 71% When Free Parking is Offered

Respondents who do not have free parking use all alternative modes at twice the rate at sites with free parking.

Q89 Next please tell me if your employer makes any of the following commute services or benefits available to you and, if they are available, have you used them. How about…. ,?
Summary

Respondents who lived in Arlington and those who worked in Arlington were more likely than were other regional commuters to have access to commute assistance services.

Arlington workers were particularly likely to have access to transit / vanpool subsidies.

Arlington workers were less likely than all regional commuters to have free parking.

Worksite services and parking charges appear to encourage use of alt modes.
Sample Characteristics
The Age Distributions for Arlington Residents and Arlington Workers were Similar to the Regional Distribution

44% of Arlington residents were younger than 45, compared with 43% of Arlington workers and 41% of all regional workers.

Q121 Which of the following groups includes your age?
Household Incomes of Arlington Residents were Similar to the Regional Distribution. Arlington Workers had Higher Incomes than Average.

Q124 Finally, please stop me when I reach the category that best represents your household’s total annual income. Is it . . .
A Larger Share of Employed Arlington Residents were White and a Smaller Share were Black, Compared to the Regional Distribution

The distribution of Arlington employees more closely mirrored that of the region, with African-Americans comprising 15% of respondents who worked in Arlington.

Q122  Do you consider yourself to be Latino, Hispanic, or Spanish?
Q123  Which one of the following best describes your racial background. Is it . . .
Respondents Who **Worked** in Arlington County Were More Likely to Work for a Large Employer than Were Respondents Region-Wide

63% of Arlington workers worked for employers with 100+ employees, compared with 56% of workers region-wide. 60% of Arlington residents worked for a large employer.

Q89 Next please tell me if your employer makes any of the following commute services or benefits available to you and, if they are available, have you used them. How about…. ,?
Respondents Who Lived or Worked in Arlington County Were More Likely to Work for a Federal Agency than Were Respondents Region-Wide

Just 35% of Arlington workers were employed by a private sector firm, compared with 41% region-wide. 37% of Arlington residents worked for a private firm.

Q89 Next please tell me if your employer makes any of the following commute services or benefits available to you and, if they are available, have you used them. How about…. ,?