INTRODUCTION
Hello. My name is ___________. I’m calling (from CIC Research) on behalf of the Virginia Department of Rail and Public Transportation. We’re talking to residents of Virginia about their travel to work. (IF NECESSARY: This is a genuine survey. No attempt will be made to sell you anything. Your answers will be kept completely confidential and will be used only together with those of other respondents.). Is now a good time? (ARRANGE CALL BACK)

SCREENING QUESTIONS
S1 Is anyone in your household employed? By employed, I mean a wage or salaried employee, military or self-employed…
   INTERVIEWERS: SCREEN OUT KEEPING OWN HOUSE (HOUSEWIFE), DISABLED, RETIRED, STUDENT, VOLUNTEER OR UNEMPLOYED-LOOKING FOR WORK
   1 yes (SKIP TO QS4)
   2 no (THANK AND TERMINATE)
S4 Are you an employed person who is at least 16?
   1 yes (SKIP TO Q1)
   2 no (ASK QS5)
S5 Is anyone else in your household employed either full-time or part-time?
   1 yes (ASK FOR THAT PERSON AND REPEAT INTRO, THEN GO BACK TO QS4 OR ARRANGE CB)
   2 no (THANK AND TERMINATE)

EMPLOYMENT STATUS AND HOME/WORK LOCATION
1 What is your employment status right now -- are you employed 35 hours or more per week, or less than 35 hours?
   1 Employed full-time (35 hours or more) (CONTINUE)
   2 Employed part-time (less than 35 hours) (CONTINUE)
   3 Not employed, keeping house, retired, disabled, full-time student, looking for work (GO BACK TO QS5)
   8 Don’t know (THANK & TERMINATE)
   9 Refuse (THANK & TERMINATE)
1a What is your home zip code?
________________
2 In what county (or Independent City) do you live now?  **(DO NOT READ)**

NOTE – All VA counties and independent cities will be available for coding – interviewers will type first letter of county/city and check the appropriate jurisdiction within that letter group.  **(see full list at end of Q)**

200 Other (SPECIFY) ___________________________ (THANK AND TERMINATE)

88 Don’t know (THANK AND TERMINATE)

99 Refused (THANK AND TERMINATE)

IF Q2 = 3, 8, 40, 41, 42, 73, 78, 79, 103 (home in Northern Virginia), THANK AND TERMINATE

2a DEFINE HOME REGION

IF Q2 = 2, 25, 45, 55, 74, 85, HOME REGION = Charlottesville (1)

IF Q2 = 33, 43, 77, 93, 106, HOME REGION = Culpeper (2)

IF Q2 = 21, 49, 68, 119, 120, HOME REGION = Fredericksburg (3)

IF Q2 = 28, 48, 94, 116, 127, 132, HOME REGION = Front Royal / Winchester (4)

IF Q2 = 1, 26, 47, 58, 65, 66, 87, 89, 98, 99, 118, 122, 126, 131, 135, HOME REGION = Hampton Roads (5)

IF Q2 = 39, 52, 67, 69, 81, 83, HOME REGION = Middle Peninsula (6)

IF Q2 = 70, 90, 107, 130, HOME REGION = Northern Neck (7)

IF Q2 = 27, 30, 59, 64, 86, 96, 100, 108, HOME REGION = Richmond (8)

IF Q2 = 4, 14, 29, 31, 32, 44, 46, 51, 84, 104, 105, 109, 110, 114, HOME REGION = Roanoke (9)

IF Q2 = 5, 6, 9, 10, 11, 12, 13, 18, 19, 22, 23, 34, 35, 37, 38, 53, 56, 60, 62, 72, 76, 80, 92, 95, 97, 102, 111, 112, 121, 123, 124, 134, HOME REGION = Feeder (10)

IF Q2 = 7, 15, 16, 17, 20, 24, 36, 50, 54, 57, 63, 71, 75, 82, 91, 101, 113, 115, 117, 125, 128, 133, HOME REGION = Unserved (11)

QUOTA CHECK

COLLECT QUOTAS FOR HOME AREA AS FOLLOWS:

NOTE – NEED TO CHECK AVERAGE INTERVIEW TIMING AT 2,000 COMPLETES TO DETERMINE IF SAMPLE SIZE MUST BE REDUCED OVERALL TO MEET BUDGET LIMITATION

<table>
<thead>
<tr>
<th>HOME REGION</th>
<th>QUOTA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charlottesville</td>
<td>300</td>
</tr>
<tr>
<td>Culpeper</td>
<td>300</td>
</tr>
<tr>
<td>Fredericksburg</td>
<td>600</td>
</tr>
<tr>
<td>Front Royal / Winchester</td>
<td>300</td>
</tr>
<tr>
<td>Hampton Roads</td>
<td>600</td>
</tr>
<tr>
<td>Middle Peninsula</td>
<td>200</td>
</tr>
<tr>
<td>Northern Neck</td>
<td>200</td>
</tr>
<tr>
<td>Richmond</td>
<td>600</td>
</tr>
<tr>
<td>Roanoke</td>
<td>300</td>
</tr>
<tr>
<td>Feeder</td>
<td>300</td>
</tr>
<tr>
<td>Unserved</td>
<td>300</td>
</tr>
</tbody>
</table>

3 In what state do you work?  **(IF “ALL OVER”, ASK: Where do you work the most?)**

1 District of Columbia (SKIP TO 3c)

2 Maryland (ASK Q3a)

3 North Carolina (SKIP TO Q3c)

4 Virginia (SKIP TO Q3b)

5 West Virginia (SKIP TO Q3c)

6 Other (specify ________________________) (SKIP TO Q3c)

8 Don’t know (SKIP TO Q3c)

9 Refuse (SKIP TO Q3c)
In what county do you work? (IF "ALL OVER", ASK: Where do you work the most?)

1  Anne Arundel Co, MD
2  Calvert Co, MD
3  Charles, Co, MD
4  Frederick Co, MD
5  Montgomery Co, MD
6  Prince George’s Co, MD
7  Other Maryland County

88  Don’t know
99  Refuse

In what county (or independent city) do you work? (IF "ALL OVER", ASK: Where do you work the most?)

NOTE – All VA counties and independent cities will be available for coding – interviewers will type first letter of county/city and check the appropriate jurisdiction within that letter group. (SEE LIST AT END OF QUESTIONNAIRE)

List of VA cities and counties

88  Don’t know
99  Refuse

Q3c  DEFINE WORK REGIONS

IF Q3b = 2, 25, 45, 55, 74, 85, WORK REGION = Charlottesville (1)
IF Q3b = 33, 43, 77, 93, 106, WORK REGION = Culpeper (2)
IF Q3b = 21, 49, 68, 119, 120, WORK REGION = Fredericksburg (3)
IF Q3b = 28, 48, 94, 116, 127, 132, WORK REGION = Front Royal / Winchester (4)
IF Q3b = 1, 26, 47, 58, 65, 66, 87, 88, 89, 98, 99, 118, 122, 126, 131, 135, WORK REGION = Hampton Roads (5)
IF Q3b = 39, 52, 67, 69, 81, 83, WORK REGION = Middle Peninsula (6)
IF Q3b = 70, 90, 107, 130, WORK REGION = Northern Neck (7)
IF Q3b = 27, 30, 59, 61, 64, 86, 96, 100, 108, WORK REGION = Richmond (8)
IF Q3b = 4, 14, 29, 31, 32, 44, 46, 51, 84, 104, 105, 109, 110, 114, WORK REGION = Roanoke (9)
IF Q3b = 5, 6, 9, 10, 11, 12, 13, 18, 19, 22, 23, 34, 35, 37, 38, 53, 56, 60, 62, 72, 76, 80, 92, 95, 97, 102, 111, 112, 121, 123, 124, 129, 134, WORK REGION = Feeder (10)
IF Q3b = 7, 15, 16, 17, 20, 24, 36, 50, 54, 57, 63, 71, 75, 82, 91, 101, 113, 115, 117, 125, 128, 133, WORK REGION = Unserved (11)

IF Q3a = 1, 2, 3, 4, 5, 6, WORK REGION = Washington Metropolitan (12)
IF Q3b = 3, 8, 40, 41, 42, 73, 78, 79, 103, WORK REGION = Washington Metropolitan (12)
IF Q3 = 1, WORK REGION = Washington Metropolitan (12)

IF Q3 = 3, WORK REGION = North Carolina (13)
IF Q3 = 5, WORK REGION = West Virginia (14)
IF Q3 = 6, 8, 9, WORK REGION = Other (15)
IF Q3a = 7, 88, 99, WORK REGION = Other Maryland (16)
IF Q3b = 0, 88, 99, WORK REGION = Other Virginia (17)

COMMUTE PATTERNS

Now, I’d like to ask you some questions about your commute to and from work. If you have more than one job, just tell me about your primary job.

First, in a TYPICAL week, how many days are you assigned to work?

_______ days
_____ “0”, not currently working (GO BACK TO QS5)

3
5 How many of those days are weekdays (Monday-Friday)?

_____ days
_____ "0", (CODE AS WKALL, THEN SKIP TO Q57)

6 And how many weekdays do you commute to a work location outside your home? (IF RESPONDENT SAYS, “VARIES BY WEEK” OR “DON’T KNOW”, PROMPT “What would you say would be most typical?” IF RESPONDENT STILL SAYS “DON’T KNOW,” CODE AS 8)

10 None (SKIP TO Q8)

1 One
2 Two
3 Three
4 Four
5 Five
8 Don’t know (SKIP TO Q56f)
9 Refuse (SKIP TO Q56f)

SKIP TO Q11

8 So to be sure I understand, you work at home every weekday you work. Is that right?

1 Yes (CONTINUE)
2 No (INTERVIEWER PROMPT, “SO YOU COMMUTE TO A WORK LOCATION OUTSIDE YOUR HOME ONE OR MORE WEEKDAYS, IS THAT CORRECT?) GO BACK TO Q5)

9 Are you self-employed with your primary work location at home?

1 Yes (PROGRAMMER, CODE AS HOMEALL) (SKIP TO INSTRUCTIONS BEFORE Q15)
2 No (CONTINUE)

10 Do you telecommute every weekday you work?

1 Yes (PROGRAMMER, CODE AS TELEALL, SKIP TO INSTRUCTIONS BEFORE Q13)
2 No (SPECIFY SITUATION, THEN THANK AND TERMINATE)

11 Do you work a compressed or flexible work schedule, for example, a full-time work week in fewer than five days or a schedule with flexible start and end times?

1 yes (CONTINUE)
2 no (SKIP TO Q13)
12 What type of schedule do you use? (DO NOT READ, UNLESS NEEDED TO CLARIFY)
   1  4/40 (4 10-hour days per week, 40 hours)
   2  9/80 (9 days every 2 weeks, 80 hours)
   3  3/36 (3 12-hour days per week, 36 hours - police, fire, hospitals)
   4  flex-time or flexible work hours (core hours with flexible start & stop)
   5  Work 5 or more days per week, 35 or more hours per week (RECODE Q11 = 2)
   6  other (SPECIFY) ________________________

INSTRUCTIONS BEFORE Q13
IF TELEXALL (FROM Q10), AUTOCODE Q13 = 1, THEN SKIP TO Q13a

13 Now I want to ask you about telecommuting, also called teleworking. For purposes of this survey, “telecommuters” are defined as “wage and salary employees who at least occasionally work at home or at a telework or satellite center during an entire work day, instead of traveling to their regular work place.” Based on this definition, are you a telecommuter?
   1  yes
   2  no (SKIP TO Q14a)
   9  DK/Ref (SKIP TO Q14a)

13a Does your employer have a formal telecommuting program at your workplace or do you telecommute under an informal arrangement between you and your supervisor?
   1  formal program
   2  informal arrangement
   3  N/A
   9  DK/Ref

IF TELEXALL AND Q5 = 1, AUTOCODE Q14 = 4, THEN SKIP TO INSTRUCTIONS BEFORE Q15
IF TELEXALL AND Q5 = 2, AUTOCODE Q14 = 5, THEN SKIP TO INSTRUCTIONS BEFORE Q15
IF TELEXALL AND Q5 = 3, 4, 5, 6, OR 7, AUTOCODE Q14 = 6, THEN SKIP TO INSTRUCTIONS BEFORE Q15

14 How often do you usually telecommute? (DO NOT READ)
   1  occasionally for special project
   2  Less than one time per month/only in emergencies (e.g., sick child, snowstorm)
   3  1-3 times a month
   4  one day a week
   5  two days a week
   6  3 or more times a week
   7  other (SPECIFY) ________________________
   9  DK/Ref.

SKIP TO Q15

14a Do you at least occasionally work at home or at a location other than your central work place during your normal work hours? (IF ASKED: Normal work hours means the hours that you work, which may or may not be the normal business hours of your employer.)
   1  yes
   2  no (SKIP TO Q14d)
   9  DK/Ref (SKIP TO Q14d)

14b On these days, where do you typically work? (DO NOT READ RESPONSES)
   1  home
   2  client/customer's office
   3  satellite office, other office of my employer
   4  community/business location (e.g., library, Kinkos, business center)
   5  telework center
   6  other ________________________
   9  DK/Ref
14c  How often do you usually work at this or these locations? (DO NOT READ)

1  occasionally for special project
2  Less than one time per month/only in emergencies (e.g., sick child, snowstorm)
3  1-3 times a month
4  one day a week
5  two days a week
6  3 or more times a week
7  other (SPECIFY) ________________________________
9  DK/Ref.

14d  Does your employer have a formal telecommuting program at your workplace or permit employees to telecommute under an informal arrangement with the supervisor?

1  yes, formal program
2  yes, informal arrangement
3  no
9  DK/Ref

IF Q14a = 1, AUTOCODE Q14e = 1, THEN SKIP TO Q14f

14e  Would your job responsibilities allow you to work at a location other than your main work place at least occasionally?

1  yes
2  no (SKIP TO Q15)
9  DK/Ref (SKIP TO Q15)

IF Q14c = 1, 2, 3, OR 7, AUTOCODE Q14f = 1, THEN SKIP TO Q15
IF Q14c = 4, 5, OR 6, AUTOCODE Q14f = 2, THEN SKIP TO Q15

14f  Would you be interested in telecommuting on an occasional or regular basis?

1  yes, occasional basis
2  yes, regular basis
3  no
9  DK/Ref

CURRENT COMMUTE PATTERNS

INSTRUCTIONS BEFORE Q15
IF HOMEALL FROM Q9, DON’T ASK Q15. AUTO FILL Q15, RESPONSE 18 = Q5, THEN SKIP TO Q56f
IF TELEALL FROM Q10, DON’T ASK Q15. AUTO FILL Q15, RESPONSE 2 = Q5, THEN SKIP TO INSTRUCTIONS BEFORE Q34

15  Now thinking about LAST week, how did you get to work each day. Let’s start with Monday? ... How about Tuesday? ... Wednesday? ... Thursday? ... Friday?

IF RESPONDENT MENTIONS MORE THAN ONE MODE ON ANY DAY, PROMPT FOR THE MODE USED FOR THE LONGEST DISTANCE PORTION OF THE TRIP.

IF Q12 = 1, 2, OR 3 AND RESPONDENT DOES NOT MENTION “CWS day off” (RESPONSE 1), ASK:
“You said you typically work a compressed work schedule. Did you have a compressed work schedule day off last week?”

IF Q14 = 4, 5, OR 6 AND RESPONDENT DOES NOT MENTION “Telecommute” (RESPONSE 2), ASK:
“You said you typically telecommute one or more days per week. Did you telecommute last week?”

IF RESPONDENT SAYS TRAVEL TO WORK IN A CAR, TRUCK, OR VAN, SAY, Were you alone in the vehicle? IF YES, REPORT RESPONSE 3. IF NO, SAY, “Including yourself, how many people were in the vehicle?” IF 2-4, RECORD RESPONSE 5, IF 5, PROBE TO ASK ABOUT VANPOOL, THEN CODE RESPONSE 5 OR 7 AS APPROPRIATE, IF 6 OR MORE, RECORD AS RESPONSE 7
IF ALL WEEKDAYS IN Q5 ARE ACCOUNTED FOR BY MODES 1-15, 19, 22 IN Q15 BEFORE ALL WEEKDAYS ARE COUNTED, ASK: You said you typically work only (number of weekdays reported in Q5) per week. Were the weekdays I haven’t asked you about regular days off for you last week? IF RESPONSE IS YES, CATI WILL AUTOFill REMAINING DAYS WITH CODE 16; OTHERWISE CONTINUE AND RECORD MODES USED FOR THOSE DAYS.

IF RESPONDENT MENTIONS “SICK, VACATION, HOLIDAY” (RESPONSE 17) FOR ANY DAY, CODE RESPONSE 17, THEN ASK “If you had worked that day, how would you likely have traveled to work?” AND CODE ADDITIONAL MODE RESPONSE FOR THAT DAY.

<table>
<thead>
<tr>
<th>Mode/Day of Week</th>
<th>Mon</th>
<th>Tues</th>
<th>Wed</th>
<th>Thur</th>
<th>Fri</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. compressed work schedule day off</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
<td>1</td>
</tr>
<tr>
<td>2. telecommute/telework</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>3. drive alone in your car, truck, or van</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>4. motorcycle</td>
<td>4</td>
<td>4</td>
<td>4</td>
<td>4</td>
<td>4</td>
</tr>
<tr>
<td>5. carpool, including carpool w/family member, dropped off</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
<td>5</td>
</tr>
<tr>
<td>6. casual carpool (slugging)</td>
<td>6</td>
<td>6</td>
<td>6</td>
<td>6</td>
<td>6</td>
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<tr>
<td>7. vanpool</td>
<td>7</td>
<td>7</td>
<td>7</td>
<td>7</td>
<td>7</td>
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<tr>
<td>8. buspool</td>
<td>8</td>
<td>8</td>
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<tr>
<td>9 rode a bus (public Bus, shuttle)</td>
<td>9</td>
<td>9</td>
<td>9</td>
<td>9</td>
<td>9</td>
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<tr>
<td>10. Metrorail</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
<td>10</td>
</tr>
<tr>
<td>11. MARC (MD Commuter Rail)</td>
<td>11</td>
<td>11</td>
<td>11</td>
<td>11</td>
<td>11</td>
</tr>
<tr>
<td>12. VRE</td>
<td>12</td>
<td>12</td>
<td>12</td>
<td>12</td>
<td>12</td>
</tr>
<tr>
<td>13. AMTRAK/other train</td>
<td>13</td>
<td>13</td>
<td>13</td>
<td>13</td>
<td>13</td>
</tr>
<tr>
<td>14. bicycle</td>
<td>14</td>
<td>14</td>
<td>14</td>
<td>14</td>
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</tr>
<tr>
<td>15. walk</td>
<td>15</td>
<td>15</td>
<td>15</td>
<td>15</td>
<td>15</td>
</tr>
<tr>
<td>16. regular day off (non-CWS)</td>
<td>16</td>
<td>16</td>
<td>16</td>
<td>16</td>
<td>16</td>
</tr>
<tr>
<td>17. sick, vacation, holiday, work out of area, etc. (prompt for travel on non sick, vacation day)</td>
<td>17</td>
<td>17</td>
<td>17</td>
<td>17</td>
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<tr>
<td>18. work at home – self-employed</td>
<td>18</td>
<td>18</td>
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<td>18</td>
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<tr>
<td>19. taxi</td>
<td>19</td>
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<td>19</td>
<td>19</td>
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<tr>
<td>20. N/A</td>
<td>22</td>
<td>22</td>
<td>22</td>
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</tr>
<tr>
<td>21. N/A</td>
<td>888</td>
<td>Don’t know</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>22. ferry</td>
<td>N/A</td>
<td></td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

16 How long is your typical daily commute one way? Please tell me both how many minutes and how many miles. First, how many minutes?

Number of minutes ________________
Time varies ______________________
888 Don’t know
999 Refuse

17 And how many miles? (IF LESS THAN 1 MILE, RECORD AS 0.5)

Number of miles ________________
888 Don’t know
999 Refuse
USE OF ALTERNATIVE MODES

IN Q18, <MODE Q15> = ALL MODES 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 19, 22 NAMED IN Q15

18 How long have you been using <MODE Q15> to get to work? (DO NOT READ)

IF MORE THAN ONE <MODE Q15>, REPEAT FOR OTHER <MODE Q15>
ADD TO BRIEFING DOCUMENT INSTRUCTIONS IF RESPONDENT SAYS, “DO YOU MEAN HOW LONG HAVE I BEEN USING <MODE Q15, THIS TYPE OF TRANSPORTATION> OR HOW LONG I’VE BEEN IN THIS PARTICULAR <MODE Q15, bus route, carpool, vanpool, etc.>,” INTERVIEWER SHOULD SAY, “USING <MODE Q15, this type of transportation>.

CODE MONTHS FOR EACH MODE CURRENTLY USED
IF LESS THAN ONE MONTH, CODE 1 MONTH
IF RESPONDENT SAYS “always used” OR “only used” FOR ANY <MODE Q15>, CODE MONTHS AS 666.
IF RESPONDENT SAYS, “don’t know” FOR ANY <MODE Q15>, CODE MONTHS AS 999

<table>
<thead>
<tr>
<th>Mode</th>
<th>Number of months</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/A</td>
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</tr>
<tr>
<td>N/A</td>
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</tr>
<tr>
<td>drive alone</td>
<td></td>
</tr>
<tr>
<td>motorcycle</td>
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<td>carpool</td>
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</tr>
<tr>
<td>casual carpool</td>
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</tr>
<tr>
<td>vanpool</td>
<td></td>
</tr>
<tr>
<td>buspool</td>
<td></td>
</tr>
<tr>
<td>bus</td>
<td></td>
</tr>
<tr>
<td>Metrorail</td>
<td></td>
</tr>
<tr>
<td>MARC</td>
<td></td>
</tr>
<tr>
<td>VRE</td>
<td></td>
</tr>
<tr>
<td>AMTRAK, other</td>
<td></td>
</tr>
<tr>
<td>Bicycle</td>
<td></td>
</tr>
<tr>
<td>Walk</td>
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<td>N/A</td>
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<td>N/A</td>
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<td>Taxi</td>
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<tr>
<td>N/A</td>
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<tr>
<td>ferry</td>
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</tbody>
</table>

DEFINE RECENT MODE = Q18 MODE WITH FEWEST MONTHS
IF TIE FOR RECENT MODE, DESIGNATE BOTH MODES AS RECENT MODE

IF Q18 = 666 FOR RECENT MODE, AUTOCODE Q19a = 20, THEN SKIP TO Q20
Before starting to <RECENT MODE Q15> to work, what type or types of transportation did you use to get to work? (ALLOW MULTIPLE MODES 1 – 15, 19, 22. DO NOT ACCEPT MULTIPLES FOR 16, 17, 18, 20, 21 OR 99)

IF Q12 = 1, 2, OR 3 AND RESPONDENT DOES NOT MENTION "CWS day off" (RESPONSE 1), ASK:
“You said you typically work a compressed work schedule now. Did you work a compressed schedule at that time?”

IF Q14 = 4, 5, OR 6 AND RESPONDENT DOES NOT MENTION "Telecommute" (RESPONSE 2), ASK:
“You said you typically telecommute one or more days per week now. Did you telecommute at that time?”

(DO NOT READ OTHER RESPONSES)

1 compressed work schedule
2 telecommute
3 drive alone in your car, truck, van
4 motorcycle
5 carpool, including carpool with family member, dropped off
6 casual carpool (slugging)
7 vanpool
8 buspool
9 bus
10 Metrorail
11 MARC
12 VRE
13 AMTRAK, other train
14 Bicycle
15 walk
16 N/A
17 N/A
18 N/A
19 Taxi
20 always used, only used <RECENT MODE Q15>
21 not working then, not in the area then
22 ferry
99 Don’t know, refused
What were the reasons you began using <RECENT MODE Q15>? (DO NOT READ; CHECK ALL THAT APPLY) (Probe for the 3 most important and only record 3)

**Personal circumstances/preferences**

1. changed jobs/work hours
2. moved to a different residence
3. employer or worksite moved
4. spouse started new job
5. save money
6. save time
7. gas prices too high
8. tired of driving
9. prefer to drive, wanted to drive
10. safety
11. no vehicle available
12. car became available, additional car in household
13. to stay with family/children
14. HOV lanes too congested
15. Congestion (other)
16. always used
17. close to work or transportation pick up/drop off location
18. afraid of or didn’t like previous form of transportation
19. stress
20. weather
21. bought hybrid vehicle
22. convenient (NOT AN ANSWER, PROBE FOR WHY IT’S CONVENIENT)
23. to get exercise

**Commute Services/Programs**

24. new option that became available
25. special program at work
26. pressure or encouragement from employer
27. Guaranteed Ride Home, Emergency Ride, GRH, ERH
28. Ozone action/Code Red days, Clean Commute Day
29. no parking
30. parking expense, parking cost too high
31. found carpool partner
32. NuRide (VA carpool incentive)
33. Metrochek, SmartTrip, Smart Benefits, other transit subsidy, vanpool subsidy
34. Commuter Choice, Commonwealth Commuter Choice, Commuter Choice Maryland
35. Telework! VA (Telework Virginia)
36. VanStart, VanSave
37. Commuter Bucks, Bonus Bucks, Commuter Checks, Vanpool Vouchers

**Information/Promotion**

38. advertising
39. initiated request/looked for information on my own
40. info. from Commuter Connections/Council of Governments/COG/800 number
41. Information from other commuter service organization (specify)
42. Commuter Connections Website
43. other Website
44. word of mouth/recommendation
45. information from transit agency
46. saw highway sign
47. yellow pages
48. Other

88. Don’t know
99. Refuse
In the past two years, have you used or tried any other type of transportation between home and work that you’ve not already mentioned?

1. yes
2. no (SKIP TO Q28)

What was that type of transportation? (DO NOT READ; CHECK ALL THAT APPLY. IF Q23 = Q15 ANY DAY OR Q19a, INTERVIEWER PROMPT, “YOU ALREADY MENTIONED <MODE Q15, Q19a>, DID YOU TRY ANY OTHER TYPE OF TRANSPORTATION?”

1. compressed work schedule day off
2. telecommute
3. drive alone
4. motorcycle
5. carpool, including carpool with family member, dropped off
6. casual carpool (slugging)
7. vanpool
8. buspool
9. bus
10. Metrorail
11. MARC
12. VRE
13. AMTRAK, other train
14. bicycle
15. walk
16. N/A
17. N/A
18. N/A
19. taxi
20. N/A
21. N/A
22. Passenger ferry
99. don’t know, refused (SKIP TO Q26)

IF HOME REGION = FEEDER OR UNSERVED, INSERT “in the general area where you live now” as <HOME REGION> area

Were you living in the <HOME REGION> area at that time?

1. yes
2. no
What prompted you to use or try this or these types of transportation? (DO NOT READ; CHECK ALL THAT APPLY) (Probe for the 3 most important and only record 3)

**Personal circumstances/preferences**
1. changed jobs/work hours
2. moved to a different residence
3. employer or worksite moved
4. spouse started new job
5. save money
6. save time
7. gas prices too high
8. tired of driving
9. prefer to drive, wanted to drive
10. safety
11. no vehicle available
12. car became available, additional car in household
13. to stay with family/children
14. HOV lanes too congested
15. congestion (other)
16. always used
17. close to work or transportation pick up/ drop off location
18. afraid of or didn’t like previous form of transportation
19. stress
20. weather
21. bought hybrid vehicle
22. convenient (NOT AN ANSWER, PROBE FOR WHY IT’S CONVENIENT)
23. to get exercise

**Commute Services/Programs**
24. new option that became available
25. special program at work
26. pressure or encouragement from employer
27. Guaranteed Ride Home, Emergency Ride, GRH, ERH
28. Ozone action/Code Red days, Clean Commute day
29. no parking
30. parking expense, parking cost too high
31. found carpool partner
32. NuRide (VA carpool incentive)
33. Metrochek, SmartTrip, Smart Benefits, other transit subsidy, vanpool subsidy
34. Commuter Choice, Commonwealth Commuter Choice, Commuter Choice Maryland
35. Telework! VA (Telework Virginia)
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37. Commuter Bucks, Bonus Bucks, Commuter Checks, Vanpool Vouchers

**Information/Promotion**
38. advertising
39. initiated request/looked for information on my own
40. info. from Commuter Connections/Council of Governments/COG/800 number
41. Information from other commuter service organization (specify) ________________________________
42. Commuter Connections Website
43. other Website (specify) ________________________________
44. word of mouth/recommendation
45. information from transit agency
46. saw highway sign
47. yellow pages
48. Other ________________________________

88. Don’t know
99. Refuse
IF Q23 = Q15, ANY DAY, ANY MODE, SKIP TO Q28

27  Why didn’t you continue using this type of transportation?  (DO NOT READ; CHECK ALL THAT APPLY)

1  too inconvenient
2  cost too much
3  took too much time
4  safety concerns
5  job changes - job, work site, schedule
6  need vehicle during or after work
7  vehicle became unavailable/unreliable
8  moved home location
9  didn’t like pool partners
10  new/changes in employer program
11  bus or rail schedule or route change
12  child-related activities (e.g., school)
13  circumstantial (e.g., car became available)
14  used only temporarily (e.g., car in shop)
15  weather related
16  parking issue
17  lost carpool partner
18  bought a hybrid or compressed natural gas (CNG) vehicle
19  Other (SPECIFY) ______________________

ALTERNATIVE MODE PATTERNS

IF Q15 = 5, 6, 7, CONTINUE, OTHERWISE, SKIP TO Q29

28  Now I’d like to ask you about your current car/van pool (FROM Q15). Including yourself, how many people usually ride in your carpool or vanpool?  (If more than 1 answer in Q15, select 1 using this priority: vanpool, carpool, casual carpooling/slug.)

_______  total people in pool (must be more than 1)

IF Q15 = 5, 6, 7, 8, 9, 10, 11, 12, 13, OR 22, CONTINUE USING THE MOST COMMON ALTERNATIVE MODE, OTHERWISE, SKIP TO INTRO BEFORE Q34

29  How do you get from home to where you meet your <Q15 ALT MODE: carpool, vanpool, buspool, bus, train, or ferry>?  (DO NOT READ RESPONSES)

1  picked up at home by car/van pool (SKIP TO INSTRUCTIONS BEFORE Q34)
2  drive alone to driver’s home or drive alone to passenger’s home
3  drive to a central location, like park & ride, or train or subway station
4  dropped off or another car/van pool
5  bicycle
6  motorcycle
7  walk
8  I am the driver of car pool/van pool (SKIP TO INSTRUCTIONS BEFORE Q34)
9  bus/transit
10  other (SPECIFY) ______________________

30  How many miles is it one way from your home to where you meet your <Q15 ALT MODE: carpool, vanpool, buspool, bus, train, or ferry>?  (IF LESS THAN 1 MILE, ENTER 0.5)

_______  miles
TELECOMMUTE

INSTRUCTIONS BEFORE Q34

IF Q13 = 1 OR Q15 = 2 ANY DAY, CONTINUE, OTHERWISE, SKIP TO INTRO BEFORE Q44
IF TELEALL, DO NOT READ INTRO TO Q34, SKIP DIRECTLY TO Q34

INTRO TO Q34: Now I have a few more questions about telecommuting.

34  How long have you been telecommuting?
    _______ months (CONVERT YEARS TO MONTHS)
    999    Don’t know/refused

IF TELEALL, AUTO CODE Q36 = 1, THEN SKIP TO Q40

36  Where do you work when you telecommute? Do you work at home, in a telework center, a satellite office provided by your employer, or someplace else? (IF NECESSARY: Telework Centers are federally funded facilities located around the Washington area that allow government and non-government employees to work closer to home some or all of the time.) (DO NOT READ)

1  Home (SKIP TO Q40)
2  Telework Center
3  Both home and Telework Center
4  Satellite office provided by employer
5  Both home and satellite office
6  Business service center (Kinkos) or other “retail” location
7  Both home and business service center (Kinkos) or other “retail” location
8  Library or community center
9  Both home and library or community center
10 Executive office suites
11 Both home and executive office suites
12 other location (SPECIFY) ________________________________

IF Q36 = 3, 5, 7, 9, OR 11, CONTINUE, OTHERWISE, SKIP TO Q38
Why did you start to telecommute? (DO NOT READ) (ALLOW MULTIPLE ANSWERS)

1. changed jobs/work hours
2. save money
3. save time
4. new option that became available
5. advertising
6. special program at work
7. moved to a different residence
8. pressure or encouragement from employer
9. safety
10. no vehicle available
11. tired of driving
12. initiated request on my own
13. info. From Commuter Connections / COG (Council of Governments) / Web (SKIP TO INTRO TO Q44)
14. info from other commuter assistance organization (specify) _____________________________
15. telework! VA (Telework Virginia)
16. reduce air pollution, help the environment
17. Code Red, Ozone Action, Clean Commute days
18. employer or worksite moved
19. get more work done
20. quiet, uninterrupted
21. stay with family or children
22. avoid congestion
23. convenient
24. personal circumstances (weather, repair man, sick)
25. other (SPECIFY) _____________________________

IF Q40 = 5, AUTOCODE Q42 = 1, THEN INSERT “advertising” AS <Q40 REASON> IN Q42
IF Q40 = 6, AUTOCODE Q42 = 2, THEN INSERT “a special program at work” as <Q40 REASON> IN Q42
IF Q40 = 13, AUTOCODE Q42 = 4, THEN INSERT “information from Commuter Connections or the Council of Governments” AS <Q40 REASON> IN Q42
IF Q40 = 14, AUTOCODE Q42 = 5, THEN INSERT “information from a commuter assistance organization” AS <Q40 REASON> IN Q42
IF Q40 = 15, AUTOCODE Q42 = 6, THEN INSERT “telework! VA” AS <Q40 REASON> IN Q42

42. IF ANY RESPONSES AUTOCODED IN Q42, ASK, “You mentioned <Q40 REASON> as a reason you started to telecommute. Did you learn about telecommuting from any other source?”

IF NO RESPONSES AUTOCODED IN Q42, ASK, “How did you find out about telecommuting?” (DO NOT READ)

1. advertising (radio, newspaper or TV)
2. special program at work/employer provided information
3. initiated request on my own
4. information from Commuter Connections / COG (Council of Governments)
5. info from other commuter assistance organization
6. telework! VA (Telework Virginia)
7. word of mouth
8. newspaper or magazine article
9. Commuter Connections Website
10. Other Website
11. County or jurisdiction program
12. other (SPECIFY) _____________________________
99. DK/Ref
AVAILABILITY OF TRANSPORTATION OPTIONS

INTRO BEFORE Q44: Next, I want to ask you about transportation services that might be available in your area.

44 Regardless of whether or not you use them, what train or bus companies provide service in the area where you live? (DO NOT READ; PROBE WELL FOR BOTH BUS AND TRAIN; ACCEPT MULTIPLE RESPONSES FOR 2-20 AND FOR 22-26)

Buses
1. No buses provide service (DO NOT ALLOW MULTIPLE BUS COMPANIES WITH 2-20)
2. Alexandria DASH
3. ART bus (Arlington)
4. Bay Transit
5. Blacksburg Transit
6. Charlottesville Transit
7. Fairfax Connector
8. Fairfax Cue
9. Front Royal Transit
10. GRTC Transit (Greater Richmond Transit)
11. Hampton Roads Transit
12. Loudoun Commuter Bus
13. Metrobus
14. NET (Norfolk area)
15. Omni Ride
16. Ride On
17. “The Bus”
18. TransIT Bus
19. Bus (PROBE FOR NAME) __________

Train
20. No trains provide service (DO NOT ALLOW MULTIPLE TRAIN COMPANIES WITH 22-26)
21. AMTRAK/ACELA
22. MARC (Maryland commuter rail)
23. MetroRail/subway
24. Norfolk Light Rail
25. Virginia Railway Express (VRE)
26. Train (PROBE FOR NAME) __________
27. Other (SPECIFY) __________________
99. Don’t know/Refused

44a About how far from your home is the nearest bus stop? (NOTE IF MILES OR BLOCKS)

Number of miles _________________
Number of blocks _________________
999. Don’t know

IF TELEALL, SKIP TO Q56f
IF HOMEALL, SKIP TO Q56f
IF WORK REGION = Washington Metropolitan, ASK Q44b
IF WORK REGION NE Washington Metropolitan, SKIP TO Q44c

44b How far from your home is the nearest train station? (NOTE IF MILES OR BLOCKS)

Number of miles _________________
Number of blocks _________________
999. Don’t know
What train or bus companies provide service in the area where you work? (DO NOT READ; PROBE FOR BOTH BUS AND TRAIN, ALLOW MULTIPLE RESPONSES FOR 2-20 AND FOR 22-26)

Buses
1. No buses provide service (DO NOT ALLOW MULTIPLES WITH 2-20)
2. Alexandria DASH
3. ART bus (Arlington)
4. Bay Transit
5. Blacksburg Transit
6. Charlottesville Transit
7. Fairfax Connector
8. Fairfax Cue
9. Front Royal Transit
10. GRTC Transit (Greater Richmond Transit)
11. Hampton Roads Transit
12. Loudoun Commuter Bus
13. Metrorbus
14. NET (Norfolk area)
15. Omni Ride
16. Ride On
17. "The Bus"
18. TransIT Bus
19. Other Bus (PROBE FOR NAME) ______

Trains
20. No trains provide service (DO NOT ALLOW MULTIPLES WITH 22-26)
21. AMTRAK/ACELA
22. MARC (Maryland commuter rail)
23. MetroRail/subway
24. Norfolk Light Rail
25. Virginia Railway Express (VRE)
26. Other Train (PROBE FOR NAME) ______
27. Other (SPECIFY)
99. Don't know/Refused

IF HOME REGION OR WORK REGION = Culpeper, Fredericksburg, Front Royal/Winchester, Hampton Roads, Middle Peninsula, OR Washington Metropolitan, ASK Q46, OTHERWISE, SKIP TO Q52

Q46. Is there a special HOV (High Occupancy Vehicle) lane that can be used only by carpools, vanpools and buses along your route to work?

1. Yes
2. No (SKIP TO Q52)
9. Refuse/Don't know (SKIP TO Q52)

IF Q15 = 14, 15, ALL DAYS, AUTOCODE Q47 = 2, THEN SKIP TO Q56a

Do you use the HOV lane to get to or from work?

1. Yes
2. No (SKIP TO Q52)
9. Refused/Don't know (SKIP TO Q52)

How much time does the HOV lane save you in your one-way trip to or from work?

_________ minutes
999 DK/Ref.

Did the HOV lane influence your decision to use your current way of commuting?

1. Yes
2. No
9. Refused/Don't know
52 Do you know the locations of Park and Ride lots along the route that you take to work?

1 yes
2 no (SKIP TO Q56a)
3 there aren’t any (SKIP TO Q56a)
8 Don’t know (SKIP TO Q56a)
9 Refuse (SKIP TO Q56a)

53 In the past year have you used Park ‘n Ride lots when commuting to work?

1 yes
2 no
9 DK/Ref.

ATTITUDES TOWARD TRANSPORTATION MODES (Reduced sample for Q56a – Q56r)

Collect reduced sample for Statewide questions

QUOTA CHECK FOR STATEWIDE QUESTIONS Q56a – Q60c
COLLECT STATEWIDE QUOTAS FOR HOME AREA AS FOLLOWS:

1 Charlottesville 100
2 Culpeper 100
3 Fredericksburg 200
4 Front Royal / Winchester 100
5 Hampton Roads 200
6 Middle Peninsula 68
7 Northern Neck 68
8 Richmond 200
9 Roanoke 100
10 Feeder 100
11 Unserved 100

WHEN STATEWIDE QUOTA HAS BEEN REACHED FOR A HOME AREA, SKIP REMAINING RESPONDENTS IN THAT HOME AREA TO Q61

56a Overall, how satisfied are you with your trip to work? Please use a scale of “1” to “5” for your answer where “1” means “not satisfied at all” and “5” means very satisfied.

<table>
<thead>
<tr>
<th>Scale</th>
<th>Not at all Satisfied</th>
<th>Very Satisfied</th>
<th>(Don’t Know)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2</td>
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<td>4</td>
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<tr>
<td>5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
56b How important to you are the following factors in choosing the type of transportation you use to get to work? For your answer, please use a scale of “1” to “5” where “1” means it is “not at all important” and “5” means it is “very important”. How important to you is each of the following in choosing the type of transportation you use to get to work?

<table>
<thead>
<tr>
<th>Not at all Important</th>
<th>Very Important</th>
<th>(Don’t Know)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scale:</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>4</td>
<td>5</td>
<td>9</td>
</tr>
</tbody>
</table>

(READ & ROTATE)

1. How much time it takes to get to work or to get home
2. Cost of travel to and from work
3. Safety
4. Amount of stress you would experience on your trip to work
5. Flexibility to arrive and leave work when you need to
6. Concern about being stranded at work
7. Productive or personal use of your travel time
8. Impact on the environment
9. Having time alone to yourself
10. Ability to make stops or run errands
11. Dependability of your trip between home and work

IF Q15 = 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, OR 22, SKIP TO INSTRUCTIONS BEFORE Q56e

IF Q15 NE 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, OR 22, CONTINUE

SELECT ONE OF Q56c OR Q56d TO ASK. DO NOT ASK BOTH

IF Q44 NE 2-20, 22-26 AND Q44c NE 2-20, 22-26 (no bus or train service), ASK Q56c
IF Q44 = ANY OF 2-20, 22-26 AND Q44c = ANY OF 2-20, 22-26, ASK EITHER Q56c OR Q56d

56c You indicated you typically drive alone to work all or most days. How important is each of the following as a reason you do not carpool or vanpool to work? Please use a scale of 1 to 5 for your answer where “1” means “not at all important” and “5” means “very important.”

<table>
<thead>
<tr>
<th>Not at all Important</th>
<th>Very Important</th>
<th>(Don’t Know)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scale:</td>
<td></td>
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<tr>
<td>1</td>
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<td>3</td>
</tr>
<tr>
<td>4</td>
<td>5</td>
<td>9</td>
</tr>
</tbody>
</table>

(READ & ROTATE)

1. Can’t find a carpool or vanpool that matches my work hours and work location
2. Don’t like riding with strangers
3. It would not reduce my travel time
4. It would not save any money
5. I like driving myself
6. I need to be able to make stops or run errands going to or from work
7. I need to be able to leave work during the day if necessary

SKIP TO Q56f
You indicated you typically drive alone to work all or most days. How important is each of the following as a reason you do not <ride a bus or train, ride a bus> to work? Please use a scale of 1 to 5 for your answer where “1” means “not at all important” and “5” means “very important.”

<table>
<thead>
<tr>
<th>Reason</th>
<th>Not at all Important</th>
<th>Very Important</th>
<th>(Don’t Know)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scale:</td>
<td>1</td>
<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

(READ & ROTATE)

1. No <bus or train, bus> goes to my workplace when I need to travel
2. I like riding alone
3. Don’t like riding with strangers
4. It would not reduce my travel time
5. It would not save any money
6. I like driving myself
7. It would take longer
8. I need to be able to make stops or run errands going to or from work
9. I need to be able to leave work during the day if necessary

SKIP TO Q57

INSTRUCTIONS BEFORE Q56a
DEFINE ALT MODE FOR Q56e
IF Q15 = 5, 6, OR 7, INSERT “carpool or vanpool”
IF Q15 = 8, 9, 10, 11, 12, OR 13, INSERT “ride a bus or train”
IF Q15 = 22, INSERT “take a ferry”
IF Q15 = 14 OR 15, INSERT “bicycle or walk”
IF MORE THAN ONE ALT MODE USED, SELECT MODE USED MOST DAYS. IF TIE FOR MOST DAYS, SELECT ONE MODE IN THIS ORDER: carpool or vanpool, ride a bus or train, bicycle or walk

You indicated that you currently <carpool or vanpool, ride a bus or train, ferry, bicycle or walk> to work. How important were each of the following in your decision to use this type of transportation? Use a scale of 1 to 5 where “1” means “not at all important” in your decision and “5” means “very important” in your decision.

<table>
<thead>
<tr>
<th>Reason</th>
<th>Not at all Important</th>
<th>Very Important</th>
<th>(Don’t Know)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scale:</td>
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<td>2</td>
<td>3</td>
</tr>
</tbody>
</table>

(READ & ROTATE)

IF Q47 = 1, READ RESPONSE 1 (HOV LANES), OTHERWISE, START WITH RESPONSE 2

1. Save time by using HOV lanes
2. Lower my transportation costs
3. Be less stressed
4. Use commute time for personal time
5. Would not have to find parking space
6. Help decrease air pollution
7. Use commute time for productive work
8. Have companionship during my trip to work
Next, we have a few questions about what you believe to be the outcomes or benefits of ridesharing. Ridesharing refers to traveling by carpool, vanpool, bus, or train. It does not include one person driving alone. What personal benefits do you think people who rideshare receive from using these types of transportation? (DO NOT READ)

1. Save money  
2. Avoid stress  
3. Not need to have a car  
4. Use travel time productively (e.g., read, work, sleep)  
5. Have companionship when they travel  
6. Arrive at work on time, less likely to be late  
7. Get exercise, health benefits  
8. Help the environment  
9. Other (specify)  
88. No benefits  
99. Don’t know

Now, how do you think society benefits from ridesharing? That is, what impact or benefit does a community or region receive when people rideshare? (DO NOT READ)

1. Reduce air pollution, cleaner environment  
2. Save energy  
3. Reduce greenhouse gases  
4. Less traffic, less congestion  
5. Less wear and tear on roads  
6. Other (specify)  
88. No benefits  
99. Don’t know

Even though you might not carpool, vanpool, or ride a bus, how important to you is it that Virginia invests in programs to support and make these transportation options more available to commuters? Please use a scale of 1 to 5 for your answer where “1” is “not at all important” and “5” is “very important.”

<table>
<thead>
<tr>
<th>Not at all Important</th>
<th>Very Important</th>
<th>(Don’t Know)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scale: 1 2 3 4 5 9</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Why do you say that?

Do you feel there are any ways in which you benefit because other people rideshare?

1. Cleaner environment  
2. Save energy  
3. Less traffic, less congestion  
4. Lower public cost for road maintenance  
5. Other (specify)  
88. No benefits  
99. Don’t know

How important to you is it that Virginia invests in programs to support carpooling, vanpooling, and riding the bus and make these transportation options more available to commuters? Please use a scale of 1 to 5 for your answer where “1” is “not at all important” and “5” is “very important.”

<table>
<thead>
<tr>
<th>Not at all Important</th>
<th>Very Important</th>
<th>(Don’t Know)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scale: 1 2 3 4 5 9</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
56s Why do you say that?

__________________________________________________

IF TELEALL OR HOMEALL, SKIP TO Q61

CURRENT COMMUTE COMPARED TO LAST YEAR (Reduced sample for Q57 – Q60c)

57 Would you say your trip to work is easier, more difficult, or about the same now as it was one year ago?

1 easier (ASK Q58)
2 more difficult (ASK Q59)
3 about the same (SKIP TO Q60)
4 not applicable (SKIP TO Q60)
9 DK/Ref (SKIP TO Q60)

58 In what way is it easier? (DO NOT READ)

1 shorter distance
2 trip is faster, takes less time
3 route is less congested
4 started carpooling/vanpooling to work
5 started using bus, train to work
6 started driving alone to work
7 less stressful
8 bought a hybrid or compressed natural gas (CNG) vehicle
9 started using HOV lanes
10 other ______
19 Refused/Don’t know

59 In what way is it more difficult? (DO NOT READ)

1 longer distance
2 trip is slower, takes more time
3 more congested
4 started carpooling/vanpooling to work
5 started using bus, train to work
6 started driving alone to work
7 more stressful
8 construction on route to work
9 trains, buses, metro more crowded
10 gas prices are higher, costs more
11 other __________________
19 DK/Ref.

60 Have you changed your work or home location in the last year? IF YES, AND RESPONDENT DOES NOT VOLUNTEER INFORMATION, ASK, “Did you change your home or work location?”

1 Yes, changed home location
2 Yes, changed work location
3 Yes, changed both home and work locations
4 No (SKIP TO Q61)
9 DK/Ref. (SKIP TO Q61)

IF Q60 = 1 OR 3, INSERT <live> IN Q60a
IF Q60 = 2, INSERT <work> IN 60a

60a Was your previous location also in the region or area where you now <live, work>?

1 Yes
2 No
9 DK/Refused
60b What factors did you consider in your decision to make this change? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

Commute Factors
1 Length, ease of commute
2 Cost of commuting
3 Commuting options that would be available (e.g., transit)
4 Level of congestion, traffic on route to work

Residential Factors
5 Quality of schools, stay in same school system
6 Cost of house
7 Cost of living
8 Size of house
9 Quality of neighborhood
10 Closeness to family or friends
11 Entertainment, shopping, services nearby

Job Factors
12 Income, salary
13 Job satisfaction
14 Career advancement
15 Job opportunities for spouse
16 Transportation / commute benefits offered by employer
17 Company employee benefits (health care, pension, vacation, etc)

18 Other (SPECIFY) ____________________________
19 DK/Refused

60c How important to your decision was the ease of your trip to work compared to the other factors you just mentioned? Was it less important than other factors, more important, or about the same importance?

1 Less important
2 More important
3 About the same importance
9 DK/Refused

AWARENESS OF ADVERTISING

61 Have you heard, seen, or read any advertising about commuting in the past year?

1 yes
2 no (SKIP TO Q64a)
9 DK/Ref (SKIP TO Q64a)
What messages do you recall from this advertising? (DON'T READ, ACCEPT MULTIPLE RESPONSES)

1. none (SKIP TO Q64a)
2. that you should rideshare, carpool, vanpool) (NOT ACCEPTABLE ANSWER; PROBE FOR WHY AND RECORD ELSEWHERE)
3. that new trains and/or buses are coming
4. that you can call for carpool or vanpool info
5. call 1-800-745-RIDE / call Commuter Connections
6. Commuter Choice, Commonwealth Commuter Choice, Commuter Choice Maryland
7. contact the Commuter Connections website (www.commuterconnections.org, www.commuterconnections.com)
8. Contact other commuter assistance program (specify) _______________________________
9. it saves money
10. it saves time
11. it is less stressful
12. guaranteed ride home (GRH)
13. employer would give me MetroChek benefits, SmartTrip benefits
14. it would help the environment
15. it reduces traffic
16. it saves wear and tear on the car
17. Ozone Action Days / Code Red Days
18. Telework Center / telecommuting
19. Telework! VA (Telework Virginia)
20. NuRides (carpool incentive program)
21. HOV lanes (high occupancy vehicle)
22. HOT lanes (high occupancy toll)
23. regional services/programs are available to help with commute
24. Springfield interchange reconstruction
25. Wilson bridge reconstruction, Bridge Bucks
26. use the bus or train, use Metrobus
27. Way to Go, Way to Go Arlington
28. other (SPECIFY) _____________________________________________
99. DK/Ref. (SKIP TO Q64a)
63 What organization or group sponsored the ad you recall? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

1 Commuter Connections
2 Metropolitan Washington Council of Governments, MWCOG, COG
3 Metro, WMATA
4 MARC, Maryland Commuter Rail
5 VRE, Virginia Railway Express
6 VDOT (Virginia Department of Transportation)
7 DDOT (District of Columbia Department of Transportation)
8 MDOT (Maryland Department of Transportation)
9 VDRPT, Virginia Department of Rail and Public Transportation
10 Maryland State Highway Administration
11 MTA, Maryland Mass Transit Administration
12 Maryland Department of the Environment
13 WABA, Washington Area Bicycling Association
14 Arlington County Commuter Services
15 PRTC OmniMatch (Prince William)
16 RADCO Rideshare
17 HRT TRAFFIX
18 Richmond RideFinders
19 Rappahannock-Rapidan Commuter Services
20 Valley Commuter Assistance Program
21 Charlottesville Rideshare
22 Middle Peninsula Rideshare
23 Northern Neck Rideshare
24 Roanoke Ride Solutions
25 Charlottesville Transit
26 GRTC Transit (Greater Richmond Transit)
27 Hampton Roads Transit
28 other (specify) ________________
99 DK/Ref.

64 And where did you see, hear, or read this advertisement? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

1 Commuter Connections website
2 other website, internet (specify ______________________)
3 radio
4 TV
5 postcard in mail
6 newspaper
7 in train station
8 on train or bus
9 at work
10 billboard
11 highway sign
12 theatre screen ad
13 511
14 other (__________)
19 DK/Ref.

64a In the past year, have you seen or received any other materials that provide information about options you could use to travel to work or services available to help you with your travel to work?

1 yes
2 no
9 DK/Ref.

IF Q64a = 1, CONTINUE TO Q64b
IF Q64a = 2 OR 9 AND (Q61 = 2 OR 9 OR Q62 = 99) SKIP TO Q81
What was the source of the materials you saw or received?

1. Employer
2. Commuter assistance program (specify) ____________
3. Received it in the mail
4. Transportation fair
5. Community event
6. Saw on internet, website
7. Newspaper or newsletter
8. Other ________________________________________
99 DK/Ref (SKIP TO Q81)

IF HOMEALL, SKIP TO Q81
IF TEILEALL, SKIP TO Q81
IF WKALL, SKIP TO Q81

Attitude changes/actions taken after hearing ads

65. After seeing or hearing this advertising or seeing or receiving these materials, were you more likely to consider ridesharing or public transportation?

1. yes
2. no (SKIP TO Q81)
9. DK/Ref (SKIP TO Q81)

66. After seeing or hearing this advertising, did you take any actions to try to change how you travel to work? IF YES… “What actions did you take? (DO NOT READ)

No action
1. didn’t take any action (SKIP TO Q81)

Sought information
2. sought more commute information from internet, referral, employer
3. contacted a local or regional organization for commute information
4. called a transit operator to ask about schedules or routes

Started participating in commute service/program
5. registered for guaranteed ride home (GRH) or Emergency Ride program
6. purchased alternative fuel vehicle (e.g., electric car, hybrid car, CNG-fueled vehicle)
7. started using HOV lane to get to work

Changed personal situation, work schedule, or commute route
8. moved my home or job location, changed jobs
9. started going to work earlier or later
10. changed or reduced number of days I work
11. changed route to work

Tried another way of getting to work, started using another form of transportation
12. tried or started driving alone to work
13. tried or started carpooling or vanpooling to work
14. tried or started using bus or train to get to work
15. tried or started bicycling or walking to work
16. tried or started telecommuting/teleworking

Other
17. other action (specify____________) (SKIP TO Q81)
99 DK/Ref (SKIP TO Q81)
27

**Autocode reasons for change for respondent currently using alt mode (Q15) named in Q66**

IF Q66 = 13 AND Q15 = 5, 6, OR 7, CODE Q67 = Q20, DO NOT ASK Q67
IF Q66 = 14 AND Q15 = 8, 9, 10, 11, 12, OR 13, CODE Q67 = Q20, DO NOT ASK Q67
IF Q66 = 15 AND Q15 = 14 OR 15, CODE Q67 = Q20, DO NOT ASK Q67
IF Q66 = 16 AND Q15 = 2, CODE Q67 = Q20, DO NOT ASK Q67

**Autocode reasons for change for respondent who tried alt mode named in Q66 within past two years (Q23)**

IF Q66 = 13 AND Q23 = 5, 6, OR 7, CODE Q67 = Q26, DO NOT ASK Q67
IF Q66 = 14 AND Q23 = 8, 9, 10, 11, 12, OR 13, CODE Q67 = Q26, DO NOT ASK Q67
IF Q66 = 15 AND Q23 = 14 OR 15, CODE Q67 = Q26, DO NOT ASK Q67
IF Q66 = 16 AND Q23 = 2, CODE Q67 = Q26, DO NOT ASK Q67

67 What were the reasons you decided to take this action? [DO NOT READ, ALLOW MULTIPLE RESPONSES]

**Personal circumstances/preferences**
1. changed jobs/work hours
2. moved to a different residence
3. employer or worksite moved
4. spouse started new job
5. save money
6. save time
7. gas prices too high
8. tired of driving
9. prefer to drive, wanted to drive
10. safety
11. no vehicle available
12. car became available, additional car in household
13. to stay with family/children
14. HOV lane too congested
15. congestion
16. always used
17. close to work or transportation pick up/drop off location
18. afraid of or didn’t like previous form of transportation
19. stress
20. weather
21. bought hybrid vehicle
22. convenient (**NOT AN ANSWER, PROBE FOR WHY IT’S CONVENIENT**)
23. to get exercise

**Commute Services/Programs**
24. new option that became available
25. special program at work
26. pressure or encouragement from employer
27. Guaranteed Ride Home, Emergency Ride, GRH, ERH
28. Ozone action/Code Red days, Clean Commute days
29. no parking
30. parking expense, parking cost too high
31. found carpool partner
32. NuRide (VA carpool incentive)
33. Metrocheck, SmartTrip, Smart Benefits, other transit subsidy, vanpool subsidy
34. Commuter Choice, Commonwealth Commuter Choice, Commuter Choice Maryland
35. Telework! VA (Telework Virginia)
36. VanStart, VanSave
37. Commuter Bucks, Bonus Bucks, Commuter Checks, Vanpool Vouchers
Information/Promotion

38 advertising
39 initiated request/looked for information on my own
40 info. From Commuter Connections/Council of Governments/COG/800 number
41 info from other commuter service organization
42 Commuter Connections Website
43 other Website
44 word of mouth/recommendation
45 information from transit agency
46 saw highway sign
47 yellow pages, phone book
48 Other __________________________
88 Don’t know
99 Refused

IF Q67 = 38 (advertising), CODE Q68 = 1, DO NOT ASK Q68

68 Did the advertising you saw or heard encourage you to take this action?

1 yes
2 no (SKIP TO Q70)
9 DK/Ref (SKIP TO Q70)

IF Q66 = 2, 3, 4, 5, 6, 7, 8, 9, 10 or 11, AND Q66 NE 13, 14, 15, or 16 ASK Q70, OTHERWISE, SKIP TO Q71

70 How likely is it that you will try another type of transportation for your commute to work, other than driving alone, taxi, or motorcycle, within the next year? Would you say it is … (READ RESPONSES 1-3. DO NOT READ RESPONSE 9)

1 very likely
2 somewhat likely
3 not likely
9 DK/Ref

Collect info on mode/modes used before trying/starting new alt mode – skip out respondents who did not try alt mode and respondents who answered this question in Q19

IF Q66 NE 13, 14, 15, OR 16, SKIP TO Q81

Autofill mode duration for respondents currently using alternative mode (Q15) named in Q66

IF Q66 EQ 13 AND Q15 = 5, 6, OR 7, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a
IF Q66 EQ 14 AND Q15 = 8, 9, 10, 11, 12, OR 13, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a
IF Q66 EQ 15 AND Q15 = 14, 15, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a
IF Q66 EQ 16 AND Q15 = 2, AUTOFILL Q71 = “still using,” THEN SKIP TO Q72a

71 How long did you <ALT MODE FROM Q66> to work? (IF MORE THAN ONE ALT MODE NOTED IN Q66, ASK DURATION FOR ALL)

_________ months (CONVERT YEARS TO MONTHS)
_________ less than one month
_________ occasionally (tried one, emergency use) (SKIP TO Q81)
_________ still using
999 DK/Ref.

IF Q66 = 13, 14, 15, 16 (MORE THAN ONE OF THESE), THEN CHOOSE ALT MODE USED LONGEST TIME FOR Q72a. IF MORE THAN ONE ALT MODE USED SAME AMOUNT OF TIME, CHOOSE MODES IN THE FOLLOWING PRIORITY: carpool/vanpool, bus/train, bike/walk, telework.
Before trying <ALT MODE FROM Q66> to work, what type or types of transportation did you use to get to work? (ACCEPT MULTIPLE RESPONSES, PROGRAMMER, LIST MODES FOR USE IN Q72b)

FOR EACH MODE MENTIONED IN Q72a, ASK...

About how many days per week did you use <MODE FROM Q72a>?

IF SUM OF DAYS FROM Q72b NE Q5, ASK “And how did you commute on other days you were assigned to work?” ACCEPT OPTION OF “didn’t work, regular day off.”

IF Q7 = 1, 2, OR 3 AND RESPONDENT DOES NOT MENTION “CWS day off” (RESPONSE 1), ASK: “You said you typically work a compressed work schedule now. Did you work a compressed schedule at that time?”

IF Q14 = 4, 5, OR 6 AND RESPONDENT DOES NOT MENTION “Telecommute” (RESPONSE 2), ASK: “You said you typically telecommute one or more days per week now. Did you telecommute at that time?”

<table>
<thead>
<tr>
<th>Mode/Day typically used per week</th>
<th>Number of days using mode</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 compressed work schedule day off</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>2 telecommute</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>3 drive alone in your car, taxi</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>4 motorcycle</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>5 carpool, including carpool with family member, dropped off</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>6 casual carpool (slugging)</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>7 vanpool</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>8 buspool</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>9 bus</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>10 Metrorail</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>11 MARC</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>12 VRE</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>13 AMTRAK, other train</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>14 bicycle</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>15 walk</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>16 didn’t work, regular days off</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>17 N/A</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>18 N/A</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>19 Taxi</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>20 N/A</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>21 not working then, not in area then</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>22 Ferry</td>
<td>1 2 3 4 5</td>
</tr>
<tr>
<td>99 don’t know, refused</td>
<td>1 2 3 4 5</td>
</tr>
</tbody>
</table>

AWARENESS OF COMMUTE PROGRAMS/SERVICES

Now I have a few questions about services that might be available to commuters in your home or work areas.

Is there a phone number or website you can use to obtain information on ridesharing, public transportation, HOV lanes, and telecommuting in the area where you live or work?

1 Yes
2 No (SKIP TO Q86)
9 DK/Ref (SKIP TO Q86)
83 What is it? (DON'T READ, ACCEPT MULTIPLES)

1. 800-745-RIDE (7433) Commuter Connections (COG)
2. 888-730-6664 Potomac Rappahannock Transportation
3. 703-324-1111 Fairfax County RideSources
4. 301-770-POOL Montgomery County Commuter Services
5. 240-777-RIDE Montgomery County Commuter Services
6. 202-637-7000 METRO (Washington Metro. Area Transit Authority)
7. www.mwcog.org Commuter Connections (COG)
8. www.commuterconnections.org Commuter Connections (COG)
9. www.commuterconnections.com Commuter Connections (COG)
10. www.vre.org Virginia Railway Express (VRE)
11. www.commuterdirect.com Arlington County Commuter Services
12. www.commuterpage.com Arlington County Commuter Services
13. 703-228-RIDE Arlington County Commuter Services
15. www.maryland.com MARC Commuter Rail
16. www.wmata.com WMATA, Metro
17. www.HOVcalculator.com VDOT
18. www.commuterchoicemaryland.com Commuter Choice Maryland
19. 866-RIDE-MTA (1-800-743-3682)
20. 434-295-6165 Charlottesville RideShare
21. 888-974-5500 Charlottesville RideShare
22. www.rideshareinfo.org Charlottesville RideShare
23. www.commuterinformation.com Charlottesville RideShare
24. 540-342-9393 Roanoke Ride Solutions
25. 866-424-3334 Roanoke Ride Solutions
26. www.ridesolutions.org Roanoke Ride Solutions
27. www.rvarc.org Roanoke Ride Solutions
28. 804-758-4847 Middle Peninsula RideShare
29. 877-451-1555 Middle Peninsula RideShare
30. www.midpenrideshare.org Middle Peninsula Rideshare
31. 800-700-RIDE Hampton Roads Traffix
32. 757-222-6000 Hampton Roads Traffix
33. www.traffixonline.org Hampton Roads Traffix
34. www.gohrt.com Hampton Roads Traffix
35. 804-333-6683 Northern Neck Rideshare
36. 800-754-RIDE Northern Neck Rideshare
37. www.neckride.org Northern Neck Rideshare
38. 540-635-4146 Valley Commuter Assistance Program
39. www.vcapride.virginia.gov Valley Commuter Assistance Program
40. 540-373-2890 RACDO Rideshare
41. www.radco.state.va.us RACDO Rideshare
42. www.gwregion.org RACDO Rideshare
43. 540-829-7451 Rappahannock-Rapidan Commuter Services
44. www.rregion.org Rappahannock-Rapidan Commuter Services
45. 804-643-RIDE (7433) Richmond RideFinders
46. 800-693-RIDE Richmond RideFinders
47. www.ridefinders.com Richmond RideFinders
48. www.ridegrtc.com Richmond RideFinders
49. Other (SPECIFY) ________________________________________________________

99 DK

IF Q83 = DK, SKIP TO INSTRUCTIONS BEFORE Q86

84 Have you used any of these numbers or websites in the past year? (CHECK FOR ALL RESPONSES IN Q83)

1 Yes
2 No
8 Don't know
9 Refuse
How did you find out about this, these numbers or websites? (DO NOT READ; RECORD FIRST MENTION ONLY)

1. TV
2. magazine
3. newspaper ad
4. newspaper article
5. sign/billboard
6. mail/postcard
7. brochure
8. transportation fair/special event
9. radio
10. employer
11. library
12. phonebook, yellow pages
13. word of Mouth (family, friend, co-worker)
14. internet/Web
15. InfoExpress kiosks
16. Ozone Action/Code Red days
17. other
88. Don’t know
99. Refuse

IF WORK REGION AND HOME REGION = FEEDER OR UNSERVED, SKIP TO Q89
IF WORK REGION NE Washington Metropolitan, SKIP TO Q88c

Have you heard of an organization in the Washington region called Commuter Connections?

1. yes
2. no (SKIP TO Q88c)
8. Don’t know (SKIP TO Q88c)
9. Refuse (SKIP TO Q88c)

How did you learn about Commuter Connections? (DO NOT READ; ACCEPT MULTIPLE RESPONSES)

1. TV
2. magazine
3. newspaper ad
4. newspaper article
5. sign/billboard
6. mail/postcard
7. brochure
8. transportation fair/special event
9. radio
10. employer
11. Library
12. phonebook, yellow pages
13. word of mouth (family, friend, co-worker)
14. internet/Web
15. InfoExpress kiosks
16. Ozone Action/Code Red days
17. Other
88. Don’t know
99. Refuse
88a  **IF Q83 = 1, 7, 8, OR 9, ASK** 
“You said you knew of a website or phone number sponsored by Commuter Connections. Have you contacted Commuter Connections in the past year or visited a website sponsored by this organization?

**IF Q83 NE 1, 7, 8, OR 9, ASK,** Have you contacted Commuter Connections in the past year or visited a website sponsored by this organization?

1 Yes
2 No (SKIP TO Q88c)
8 Don’t know (SKIP TO Q88c)
9 Refuse (SKIP TO Q88c)

88b  **IF Q83 = 1, 7, 8, OR 9, AND Q84 = 1 FOR ANY OF THOSE PROGRAMS, SAY FIRST,** “You mentioned that you contacted Commuter Connections.” THEN SAY:
What information or services were you seeking? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

1 transit schedule/route information
2 carpool, vanpool (rideshare) information
3 help finding carpool/vanpool partners, matchlists
4 guaranteed ride home
5 Ozone alerts
6 park & ride lot information, parking information
7 telecommute, telework information
8 bicycle, walking information
9 road construction information
10 MetroChek / SmarTrip
11 travel directions, driving direction
12 other (specify) ______________________
88 don’t know
99 Refuse

**Define Local Program for Q88c - Q88f**
88c  **SET ORGANIZATIONS TO ASK ABOUT IN Q88c-Q88f (DO NOT READ) ALLOW MULTIPLE AREAS FOR 88c**

IF Q3b = 3 (Alexandria), INSERT Alexandria Rideshare as <PROGRAM> in Q88c - Q88f
IF Q3b = 8 (Arlington), INSERT Arlington County Commuter Services or The Commuter Store as <PROGRAM> in Q88c - Q88f
IF Q3b = 40, 41, OR 42 (Fairfax Co, Ffx City, Falls Church), INSERT Fairfax County RideSources as <PROGRAM> in Q88c - Q88f
IF Q3b = 73 (Loudoun), INSERT Loudoun County Office of Transportation Services as <PROGRAM> in Q88c - Q88f
IF Q3b = 78, 79, OR 103 (Prince William, Manassas, Manassas Park), INSERT PRTC OmniMatch as <PROGRAM> in Q88c-Q88f

IF WORK REGION OR HOME REGION = Fredericksburg, INSERT RADCO Rideshare as <PROGRAM> in Q88c - Q88f
IF WORK REGION OR HOME REGION = Hampton Roads, INSERT HRT TRAFFIX as <PROGRAM> in Q88c - Q88f
IF WORK REGION OR HOME REGION = Richmond, INSERT RideFinders as <PROGRAM> in Q88c - Q88f
IF WORK REGION OR HOME REGION = Culpeper, INSERT Rappahannock-Rapidan Commuter Services as <PROGRAM> in Q88c - Q88f
IF WORK REGION OR HOME REGION = Front Royal / Winchester, INSERT Valley Commuter Assistance Program as <PROGRAM> in Q88c - Q88f
IF WORK REGION OR HOME REGION = Charlottesville, INSERT Charlottesville Rideshare as <PROGRAM> in Q88c - Q88f
IF WORK REGION OR HOME REGION = Middle Peninsula, INSERT Middle Peninsula Rideshare as <PROGRAM> in Q88c - Q88f
IF WORK REGION OR HOME REGION = Northern Neck, INSERT Northern Neck Rideshare as <PROGRAM> in Q88c - Q88f
IF WORK REGION OR HOME REGION = Roanoke, INSERT Roanoke Ride Solutions as <PROGRAM> in Q88c - Q88f
1. Alexandria Rideshare
2. Arlington County Commuter Services, The Commuter Store
3. Fairfax County RideSources
4. Loudoun County Office of Transportation Services
5. PRTC OmniMatch (Prince William)
6. RADCO Rideshare
7. HRT TRAFFIX
8. RideFinders
9. Rappahannock-Rapidan Commuter Services
10. Valley Commuter Assistance Program
11. Charlottesville Rideshare
12. Middle Peninsula Rideshare
13. Northern Neck Rideshare
14. Ride Solutions

If no local programs defined in Q88c, skip to Q89

88d  Have you heard of an organization or service called <PROGRAM>? IF YES AND Q88c = 2, CLARIFY WHICH PROGRAM OR PROGRAMS ARE KNOWN. THEN CODE THAT/THOSE PROGRAMS IN 88d (This is a Yes/No question loop asked for all programs in Q88c)

1. Alexandria Rideshare
2. Arlington County Commuter Services, The Commuter Store
3. N/A
4. Fairfax County RideSources
5. N/A
6. Loudoun County Office of Transportation Services
7. N/A
8. N/A
9. PRTC OmniMatch (Prince William)
10. RADCO Rideshare
11. HRT TRAFFIX
12. RideFinders
13. Rappahannock-Rapidan Commuter Services
14. Valley Commuter Assistance Program
15. Charlottesville Rideshare
16. Middle Peninsula Rideshare
17. Northern Neck Rideshare
18. Ride Solutions
88. Don't know (SKIP TO NEXT PROGRAM, SKIP TO Q89 WHEN ALL PROGRAMS NAMED)
99. Refuse (SKIP TO NEXT PROGRAM, SKIP TO Q89 WHEN ALL PROGRAMS NAMED)

88d-1 How did you learn about <PROGRAM>? (DO NOT READ; ACCEPT MULTIPLE RESPONSES)

1. TV
2. magazine
3. newspaper ad
4. newspaper article
5. sign/billboard
6. mail/postcard
7. brochure
8. transportation fair/special event
9. radio
10. employer
11. Library
12. phonebook, yellow pages
13. word of mouth (family, friend, co-worker)
14. internet/Web
15. InfoExpress kiosks
16. Ozone Action/Code Red days
17. Other _________________
88. Don't know
99. Refuse
88e  Have you contacted <Q88d PROGRAM OR SERVICE> in the past year or visited a website sponsored by this organization? (This is a Yes/No question ask for each program)

1  Alexandria Rideshare
2  Arlington County Commuter Services, The Commuter Store
3  N/A
4  Fairfax County RideSources
5  N/A
6  Loudoun County Office of Transportation Services
7  N/A
8  N/A
9  PRTC OmniMatch (Prince William)
10 RADCO Rideshare
11 HRT TRAFFIX
12 RideFinders
13 Rappahannock-Rapidan Commuter Services
14 Valley Commuter Assistance Program
15 Charlottesville Rideshare
16 Middle Peninsula Rideshare
17 Northern Neck Rideshare
18 Ride Solutions

88 Don’t know (SKIP TO NEXT PROGRAM, SKIP TO Q89 WHEN ALL PROGRAMS NAMED)
99 Refuse (SKIP TO NEXT PROGRAM, SKIP TO Q89 WHEN ALL PROGRAMS NAMED)

IF ONE OR MORE <Q88e PROGRAM OR SERVICE> CODED YES IN Q88e, ASK Q88f, DO NOT ASK ABOUT EACH PROGRAM INDIVIDUALLY

88f  What information or services were you seeking from <PROGRAMS WITH YES ANSWERS IN Q88e>? (DO NOT READ, ACCEPT MULTIPLE RESPONSES)

1  transit schedule/route information
2  carpool, vanpool (rideshare) information
3  help finding carpool/vanpool partners, matchlists
4  guaranteed ride home
5  Ozone alerts
6  park & ride lot information, parking information
7  telecommute, telework information
8  bicycle, walking information
9  road construction information
10 MetroChek / SmarTrip
11 travel directions, driving directions
12 other (specify) ______________________
88 don’t know
99 Refuse

EMPLOYER SERVICES

IF HOMEO ALL SKIP TO Q113
IF TELEALL SKIP TO Q113

89  Next, please tell me if your employer makes any of the following commute services or benefits available to you. How about information on commuter transportation options?

1  yes
2  no (SKIP TO Q90)
9  Don’t know/Ref (SKIP TO Q90)
89a Have you received or used this information from your employer?
   1 yes
   2 no
   9 DK/Ref

90 What about free on-site parking? Does your employer make that available to all employees at your worksite?
   1 yes
   2 no (SKIP TO Q91)
   9 Don’t know/Ref (SKIP TO Q93)

90a Have you used this free parking?
   1 yes
   2 no
   9 DK/Ref

SKIP TO Q93

91 Does your employer pay part of your parking cost or do you have to pay the entire cost if you drive to work?
   1 employer pays part/employee pays part
   2 employee pays all
   3 free offsite parking
   9 DK/Ref

92 Does your employer offer parking discounts for carpools or vanpools?
   1 yes
   2 No (SKIP TO Q93)
   9 Don’t know/Ref (SKIP TO Q93)

92a Have you used this parking discount?
   1 yes
   2 no
   9 DK/Ref

93 Does your employer set aside special parking spaces for carpools or vanpools?
   1 yes
   2 no (SKIP TO Q94)
   9 Don’t know/Ref (SKIP TO Q94)

93a Have you used one of these special spaces?
   1 yes
   2 no
   9 DK/Ref

IF WORK REGION =, INSERT <Metrochek, SmarTrip, Smart Benefit, or other> AS FINANCIAL PROGRAM IN Q94
IF WORK REGION = Hampton Roads, INSERT <Commuter Checks or other> AS FINANCIAL PROGRAM IN Q94
IF WORK REGION NE Washington Metropolitan, Front Royal/Winchester, Culpeper, Fredericksburg, Middle Peninsula, Northern Neck, OR Hampton Roads, LEAVE FINANCIAL PROGRAM BLANK IN Q94

94 Does your employer offer <FINANCIAL PROGRAM> subsidies for public transportation or vanpooling?
   1 yes
   2 no (SKIP TO Q95)
   9 Don’t know/Ref (SKIP TO Q95)
94a Have you used the transit or vanpool subsidy?
1 yes
2 no
9 DK/Ref

95 Does your employer offer cash payments or other subsidies for carpooling?
1 yes
2 no (SKIP TO Q96)
9 Don't know/Ref (SKIP TO Q96)

95a Have you used the carpool subsidy?
1 yes
2 no
9 DK/Ref

96 Does your employer offer any facilities or programs to employees who bike or walk to work?
1 yes
2 no (SKIP TO Q97)
9 Don't know/Ref (SKIP TO Q97)

96a Have you used any of these facilities or programs?
1 yes
2 no (SKIP TO Q97)
9 DK/Ref (SKIP TO Q97)

96b What have you used? (DO NOT READ)
1 Bike lockers or racks
2 Personal shower or lockers
3 Cash or subsidies for bike or walk
4 Bike club
5 Bike equipment or clothing
6 Participation in Bike to Work Day
7 Other ____________________
9 DK/Ref

97 And last, does your employer provide guaranteed rides (GRH) home in case of emergencies or unscheduled overtime? (NOTE: DOESN'T HAVE TO BE A PART OF A FORMAL GRH PROGRAM)
1 yes
2 no (SKIP TO Q102)
9 Don't know/Ref (SKIP TO Q102)

97a Have you used this service or have you participated in this program? (DO NOT READ)
1 yes, used GRH trip / participate in the program (e.g., registered/signed up for, eligible for)
2 no
9 DK/Ref
GUARANTEED RIDE HOME

IF WORK REGION AND HOME REGION = UNSERVED OR FEEDER, SKIP TO Q104a

102 Do you know if there is a regional GRH or Guaranteed Ride Home /Emergency Ride Home program available in the event of unexpected emergencies and unscheduled overtime for commuters who rideshare or use public transportation?

1 yes, there is  
2 no, there isn’t (SKIP TO Q104a)  
9 DK/Ref (SKIP TO Q104a)

IF Q97a = 1, CODE Q103 = 1, CODE Q104 = 2, THEN SKIP TO Q104a

103 In the past two years, have you registered for or used any guaranteed Ride Home service?

1 Yes  
2 No (SKIP TO Q104a)  
9 DK/Ref (SKIP TO Q104a)

104 Who sponsored or offered the service? (DO NOT READ)

1 Commuter Connections/Council of Governments/COG  
2 Employer  
3 VRE  
4 TMA (TyTran)  
5 Hampton Roads HRT TRAFFIX  
6 Richmond RideFinders  
7 Charlottesville Rideshare  
8 Middle Peninsula Rideshare  
9 Roanoke Ride Solutions  
10 Other  
19 Don’t know/Refuse

NEW PROGRAM OPTIONS

104a In some U.S. cities, commuters can find carpool partners through an internet website. Commuters who want to carpool enter information about when and where they work and a phone number or email address where they can be contacted. They also can search for other commuters who have similar travel and want to carpool.

If a service like this was available in the area where you live or work and your personal information was kept confidential, how likely would you be to use it? Would you …definitely use it, probably use it, maybe or maybe not use it, probably not use it, or definitely not use it?

1 definitely use (SKIP TO Q104c)  
2 probably use (SKIP TO Q104c)  
3 maybe or maybe not use (SKIP TO Q104c)  
4 probably not use  
5 definitely not use  
9 DK/Ref (DO NOT READ, SKIP TO Q104f)

104b For what reasons would you not be interested in using this service? (DO NOT READ RESPONSES; CHECK ALL THAT APPLY)

1 not interested in carpooling or vanpooling  
2 cannot carpool or vanpool because of circumstances (work hours irregular, need car for work,….)  
3 already carpool  
4 concerned about privacy, don’t want personal information on internet  
5 no access to internet  
6 other  
9 DK/Ref

SKIP TO Q104f
Would you be willing to provide any of the following information on this website for other commuters to use to contact you…?  (READ CHOICES 1 - 3)  (ALLOW MULTIPLE RESPONSES, 1 – 3)

1  A postal address
2  An email address
3  A phone number
4  Not willing to provide any of this information
9  DK/Ref (DO NOT READ)

Check Carpool/Vanpool Status

IF Q15 = 5, 6, OR 7 (carpool, casual carpool, vanpool), THREE OR MORE DAYS, SKIP TO Q113
IF Q15 = 5, 6, OR 7, ONE OR TWO DAYS, ASK Q104f, INSERTING “more often”
IF Q15 NE 5, 6, OR 7, ANY DAY, ASK Q104f, INSERTING, “at least occasionally”

104f. Suppose commuters who carpool or vanpool to work could receive a financial reward or incentive for each day they rode to work with other people. How willing would you be to carpool or vanpool to work <at least occasionally, more often> to receive these points? Please use a scale of 1 to 5 where “1” is not willing at all” and “5” is “very willing” to carpool or vanpool

<table>
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DEMOGRAPHICS

113 In total, how many motor vehicles, in working condition, including automobiles, trucks, vans, and highway motorcycles are owned or leased by members of your household? _________

114 How many persons live in your home? Please count yourself, family and friends, and anyone who may be unrelated to you such as live-in housekeepers or boarders.

_______ persons

88 Don’t know (SKIP TO Q118)
99 Refuse (SKIP TO Q118)

IF Q114 = 1, AUTOCODE 114a = 0, THEN SKIP TO Q118

114a And how many of these household members are under the age of 16?

_______ household members

888 Don’t know
999 Refuse

IF TELEALL OR HOMEALL SKIP TO Q119

Now I have a few last questions for classification purposes.

118 First, about how many employees work at your worksite? Is it… (READ CHOICES)

1  1 – 25
2  26-50
3  51-100.
4  101-250
5  251-999.
6  1,000 or more
9  DK/Ref.

119 What is your occupation? ___________________________________________
IF HOMEALL SKIP TO Q121, AUTO CODE “6” IN Q120

120  What type of employer do you work for? Is your employer a federal agency, a state or local government agency, a non-profit organization or association, a private employer, or are you self-employed? IF RESPONDENT SAYS, “federal agency,” ASK, “Is that a military or defense agency or a non-military agency?” THEN CODE EITHER 1 OR 2

   1  federal agency - military
   2  federal agency – non military
   3  state, or local government agency
   4  non-profit organization/association
   5  private sector employer
   6  self-employed
   7  other (SPECIFY) ________________________________
   8  DK/Ref.

120a  What is your zip code at work? ____________

121  In what year were you born? ____________

122  Do you consider yourself to be Latino, Hispanic, or Spanish?

   1  Yes
   2  No
   9  DK/Ref.

123  Now I want to ask you about your race. Which one of the following best describes your racial background. Is it . . . (READ CHOICES 1-5; SELECT ONE RESPONSE ONLY)

   1  White
   2  Black or African-American
   3  American Indian or Alaska Native
   4  Asian
   5  Native Hawaiian or Other Pacific Islander
   6  Other (SPECIFY) ____________
   9  Refused

124  Finally, please stop me when I reach the category that best represents your household’s total annual income. Is it . . . (READ CHOICES)

   1  less than $20,000
   2  $20,000 - $29,999
   3  $30,000 - $39,999
   4  $40,000 - $59,999
   5  $60,000 - $79,999
   6  $80,000 - $99,999
   7  $100,000 - $119,999
   8  $120,000 - $139,999
   9  $140,000 - $159,999
  10  $160,000 or more
  99  Refused (DON’T READ)
Panel Recruitment

Would you be interested in participating in future focus groups, telephone interviews or Internet surveys regarding the traffic and transportation issues in your area?

1. Yes
2. No
9. Don’t Know

(IF “YES”, ASK:) Great! May we have an email address along with your first name and/or telephone number to easily contact you for participation in future focus groups or surveys? We will not give or sell the email or telephone number to anyone. It will be strictly used for this panel of motorists in your area who want to be involved with transportation and planning issues.

First Name:____________________________________
Email address: ____________________________________
Telephone number: ________________________________

Thank you very much for your time and cooperation!

(RECORD SEX:) 1. male 2. female

(RECORD LANGUAGE OF INTERVIEW:) 1. English 2. Spanish

County/City List for Q2 and Q3b

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